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INTRODUCTION

These rules are applicable to all bookmakers within the Republic of South Africa and seek to ensure uniformity, transparency, fairness and the protection of all participants to wagering transactions

SECTION A

1. DEFINITIONS

In these rules, unless inconsistent with the context, the word and expressions used have the meaning assigned to them in the national or provincial laws, regulations and rules and –

"ante post bet" means any bet on horseracing, sport or other event or contingency accepted by a bookmaker before the final field is declared;

"approved wagering system" means any wagering system certified as compliant with the requirements of SANS 1718, Part IV, and approved by the relevant PLA;

"betting in running" is when quotes or prices on selected events or contestants are updated during the event. Thus betting occurs after the official start but before the official end of an event;

- "betting slip/ticket" means a manual, mechanical or electronically generated document, making reference to details so as to adequately identify all information on betting transactions either physically concluded with a patron or appearing within the patron's account information reflected on the wagering system;
- "bookmaker" means a person who directly or indirectly lays fixed-odds bets or open bets with members of the public or other bookmakers, or takes such bets with other bookmakers or with the holder of a totalisator licence;
- "Cash out bet" means a bet which allows you to take a return on a bet before the selection closes. The return amount is determined by the bookmaker.
- "contingency" means an event or occurrence of which the outcome is uncertain or unknown to any person until it happens;
- "Connected bet" means a bet where the same selection is picked for two or more different events
- "Customer" means a person who places a bet with a licensed bookmaker/totalisator operator. The words customer/punter/investor/bettor shall have a similar meaning, "deduction" refer to Rule 17
- "fixed-odds bet" means a bet on one or more contingencies in which odds are agreed at the time the bet is placed;
- "fixed place bet" means a place bet at fixed odds that are agreed upon prior to the event subject to there being no deductions or dead heats;
- "fixed win bet" means a win bet at fixed odds agreed upon prior to the event subject to there being no deductions or dead heats;
- "lay a bet" means the acceptance of a potential financial loss by a licensed bookmaker should the bet win;
- "match play "- 'any sporting event or contingency limited to two participants or markets with two or three possible outcomes'."
- "match race "- 'a race limited to two participants'."
- "multiple bet" or "multiple event bet" or "all to come" (ATC) means more than one selection in different horse races, sporting events or contingencies, combined to form one bet; and is subject to Rule 4 and Rule 5

"open bet" means-

- (a) a bet, other than a totalisator bet, taken by a bookmaker on one or more contingencies, in which no fixed-odds are agreed at the time the bet is placed; or
- (b) a bet in respect of which the payout is determined after the outcome of the contingency on which such a bet is struck became known, with reference to dividends generated by a totalisator;
- "other contingency" means any lawful event or contingency other than horseracing or a sporting contest;

"Provincial Licensing Authority (PLA)" means a body established by provincial laws to regulate casinos, racing, gambling or wagering;

"place a bet" means to anticipate a financial gain should the bet win;

"place bet" means a bet on a participant being placed in accordance with the rules of the particular race, sporting event or contingency;

"related bet" means a bet where the outcome of one part of the bet contributes directly to the outcome of the other:

"scratching or withdrawal" means a participant has been withdrawn from a particular race or event prior to the start thereof;

"single bet" or "single event bet" is a selection of a single contestant for a bet in a horse race, sporting event, other event or contingency;

"society" means any recognised Bookmakers' Association or Society;

"starting price win" – The starting price of a horse shall be the last fixed odds laid or displayed by the bookmaker on that horse, prior to the start of the race. In the event of a late withdrawal, where no new betting is displayed before the start of the race, then the starting price shall be the last price displayed, subject to a deduction as per Rule 8;

"stake" means the monetary outlay by the customer in placing a bet;

"totalisator bet" means a bet placed with a licensed totalisator in a system of betting in which the aggregate amount staked on such event or combination of events, after deduction from such aggregate amount of any amounts which may in terms of legislation be deducted there from, is divided amongst those persons who have made winning bets on any event or combination of events in proportion to the amounts staked by such persons in respect of such winning;

"win" means the profit portion of a winning bet;

"win bet" means any bet where the person who placed the bet correctly predicted the result of the event or contingency or combination thereof in respect of which the bet was placed;

"with a run bet" or "given a run bet" is any bet accepted by a bookmaker after the final field is declared;

"wooden spoon bet" means a fixed odds bet on a selection to finish last in a sporting event involving three or more participants and is not applicable to horse racing;

Add "account" means an account opened in the name of the Customer by the bookmaker for the purposes of betting;

Add "event" means any sporting contest or other event or contingency in respect of which betting is offered by the bookmaker;

Add "in-running betting" refers to circumstances where quotes or prices on selected events, outcomes or contestants are updated during the progress of the event on which wagering is accepted, in such a manner that betting may occur after the official start but before the official end of an event; and

Add "limits" means such minimum or maximum amounts as may be stipulated by the bookmaker in respect of stakes, betting markets, specific bet types, odds or payouts, as the case may be as approved by the Board.

SECTION B

GENERAL RULES (Incorporating Horse Racing, Sport Events & Other Contingencies)

2. Cut-off time to accept and process bets

- (1) A bookmaker shall, subject to the provisions of the relevant legislation, close all betting on an event or a component within an event on which the bet is sought to be placed within thirty seconds after the event or component of the event has officially started, provided that where the event or component of the event is expected to last less than thirty seconds, betting shall be closed at the commencement of the event or component of the event, except for any event which is considered to be an in-running event
- (2) In the event that a bookmaker makes use of an independent service provider to execute such a command or instruction on its behalf, the onus shall remain on the relevant licence holder to ensure that the provisions of sub-rule (1) are complied with.

3. Collection of winning bets

- (1) If any winning bet payable by a licensed bookmaker is not collected within a period of 90 days from the date on which the event or contingency, in respect of which such bet was placed, took place, such bet a shall be payable at the discretion of the relevant licence holder provided that the tax on such a bet has been paid.
- (2) The holder of a bookmaker licence shall, in a prominent position within its licensed premises or its website, if applicable, display a notice informing the public that winnings in respect of any bet must be claimed within a period of 90 days from the date on which the winnings become payable or such longer period as the bookmaker may allow.

4. Connected bet

If a connected bet is accepted, the odds on that bet may be reduced by an amount agreed by the bookmaker and customer at the time the bet is struck.

5. Related bet

If a related bet is accepted it will be settled by equally dividing the stake unit where related outcomes clash. Related Bets adjustments should be settled within 48 hours after the results. Retrospective adjustments after 48 hours to the detriment of the punter are prohibited

6. Cash out bet

Returns listed for cash out bets that are the result of a computer malfunction, feed error or any other reason whatsoever that influences the underlying prices of the selections involved in the bet, will be deemed to have taken place at the correct underlying price in the general market at the time the bet was struck.

7. Confidentiality of betting transactions

All betting transactions between a bookmaker and a customer or another bookmaker shall be strictly private and shall not be divulged to any third party other than an appointed officer, an inspector appointed in terms of the relevant legislation, a police official as defined in section 1 of the Criminal Procedure Act, 1977 (Act No. 51 of 1977), or a person specially authorised thereto in terms of any legislation, where this is done in terms of an order of a competent court or where the customer has consented thereto.

If a customer opens an online account with the bookmaker the user name, account number and password must be kept confidential and secret by the customer. All transactions where the customer's user name and password have correctly been entered will be deemed to have been placed and accepted by the customer and shall be for the customer's account. It is the customer's responsibility to advise the bookmaker of any changes of address or contact details.

8. Void bets

- (1) In the case of a void bet the stake money shall be returned to the customer.
- (2) In the case of an invalid selection in a single bet, the bet shall be void.
- (3) In the case of a scratched selection in a single bet, the bet shall be void except if the bet was ante post bet.
- (4) In the case of an invalid selection and subsequent scratching in a multiple bet, the selection shall be ignored and the stake shall run onto the other selection in the bet at the price indicated on the ticket issued. These calculations are to be done at "Full Accumulative Multiple" odds
- (5) In all cases there must be a possibility for either party to win at the time the bet is made, failing which the bet or the affected selection, as the case may be, shall be void.
- (6) All bets on contingencies which have already arisen shall be void

9. Bets after official start of a race

Bets placed contrary to Rule 2, shall be null and void, subject to the provisions of Rule 2.

10. Acceptance of bets

- (1) No bookmaker shall be compelled to accept any bet or any type of bet
- (2) A cash bet shall be deemed to have been concluded, once a bookmaker has issued a ticket to the customer in exchange for monetary value.

- (3) A credit or deposit account bet shall be deemed to have been concluded, by a bookmaker when a bookmaker has indicated to the customer that the bet has been accepted.
- (4) For a bet to be accepted, it must be a valid bet
 - (4)(1) (a) valid bet is:
 - (i) one which has been offered by the bookmaker;
 - (ii) in respect of which the bookmaker has issued a transaction code or ticket;
 - (iii) taken by a person of 18 years or older;
 - (iv) not fraudulent;
 - (v) has been placed with the bookmaker using any one of the prescribed methods used by the bookmaker from time to time to offer bets to punters, and
 - (vi) is not a void bet as may be determined elsewhere in the operational rules or the individual bookmaker's terms & conditions.
- (5) Telephone Betting It is the punters responsibility to ensure that the details of all bets are correct when called to and confirmed by a call centre operator. For a bet to be accepted the bookmaker must issue a ticket in respect of each bet. A bet is <u>not</u> accepted on call back confirmation of the content of the bet by the operator but only on the issue of a ticket.
- (6) The maximum amount that any single customer (directly or indirectly) may win from any bet or bets finalised with the bookmaker on any one day, may be determined by the bookmaker and such limits must be displayed and made available on the premises.
- (7) If a number of bets containing the same selections are placed by more than one customer, and the bookmaker has reason to believe that these bets originated from or were placed on behalf of the same customer, syndicate of customers or any group of people acting in conjunction with each other as may be determined by the bookmaker and with support of substantive evidence, the bookmaker reserves the right to limit the total winnings payable in respect thereof. This provision is also applicable to licensed website online operators.

11. Error

- (1) Should there be an official correction of a price which had earlier been wrongly transmitted, all bets struck at that price are settled at the corrected price or starting price, whichever is the greater
- (2) Should a bookmaker misstate any odds of a bet to a customer as a result of a computer malfunction, the bet or selection will be deemed to have taken place on the correct price/s, which was / were available in the general market at the time the bet was struck.
- (3) Should a bookmaker misstate any sports betting handicap as a result of a computer malfunction, feed error or the bet or selection will be deemed to have taken place on the correct handicap which was available in the general market at the time the bet was struck.

- (4) Should a bookmaker process any result incorrectly, such result shall be corrected and processed correctly. Any and all accounts which have been incorrectly credited with incorrect winnings as a result will be adjusted to reflect the corrected position or where customers are incorrectly paid in cash with incorrect winnings, then the incorrect winnings may be deducted from customers' bookmaker account (should one exist).
- (5) Notice to be displayed providing adequate time to verify the correctness of the ticket and bring it for changes should need arise. This provision excludes in running.

12. Settling

- (1) Bookmakers shall pay out winning bets as follows:
 - (a) in respect of horseracing after the "all clear" has been given;
 - (b) in respect of other sporting events or contingencies once the medal ceremony, prize giving, final whistle, official result or podium presentation has been concluded, and .
 - (c) subsequent disqualification, promotion of competitors, or any other change is irrelevant for the purposes of determining the betting result.
- (2) Settling of all other bets not previously paid shall take place on demand, save that
 - (a) where a bookmaker has reason to doubt that a person who is the holder of a winning betting ticket is the person who purchased the said ticket, or where a bookmaker knows or reasonably ought to know that a person who is the holder of a winning betting ticket is not the person who purchased the said ticket, he shall require such person to furnish, in support of his or her claim for payment on the ticket, an affidavit setting out the grounds of the claim, and may thereupon withhold payment to such person until the expiry of 90 days calculated from the date upon which the winnings became payable, or such longer period as the bookmaker may allow,
 - (b) where a person who makes a claim for payment on a winning bet taken with a bookmaker, alleges that the winning betting ticket has been lost or destroyed, the bookmaker concerned shall require such person to furnish, in support of his or her claim for payment on the ticket, an affidavit setting out the grounds of the claim and the factors on which it is alleged the ticket was lost, and may thereupon withhold payment to such person until the expiry of 90 days calculated from the date upon which the winnings became payable, or such longer period as the bookmaker may allow; and
 - (c) the bookmaker shall retain along with the records required to be retained in terms of the relevant legislation, all affidavits contemplated in terms of paragraphs (a) and (b).

13. Rules for other contingencies.

In all betting relating to contingencies other than horseracing and sports the rules set out above shall apply with the necessary changes to all circumstances not specifically covered.

Bookmakers may supplement these Operational Rules with additional clauses in their own Terms & Conditions/Sports Betting Rules, provided such clauses are consistent with and not in conflict with these Rules. Where applicable Such Terms & Conditions/Sports Betting Rules must be approved by the relevant Gambling Board.

SECTION C

14. Ante post bets

- (1) With the exception of bets struck after the final declarations are made, should any selection not run for any reason other than the abandonment of the race itself
 - (a) an ante post bet shall be lost and the customer shall forfeit his stake; and
 - (b) ante post bets struck on other horses/contestants in the race concerned shall not be subject to any adjustment in betting odds.
- (2) Where a race is abandoned, all ante post selections that are still live or undetermined involving the race concerned, shall become void.
- (3) Should a selected horse/contestant in any leg of a multiple event bet be scratched, withdrawn or not accepted prior to the bet becoming void or being won, the bet shall be regarded as lost, notwithstanding the fact that any included race is abandoned.

15. Display of odds

- (1) A bookmaker laying ante post bets shall display the prices on the betting display indicator, whether on the physical bookmaker premises or an internet website, and indicate a price against the name of each and every horse/contestant in the race.
- (2) Doubtful starters must be indicated as such.

16. Betting "with a run"

- (1) Where a single bet is made "with a run" and the selected horse/contestant is scratched the bet shall become void.
- (2) All bets struck "with a run" on the remaining horses/contestants in a race where one or more horses/contestants have been scratched, shall be subject to the deductions detailed in Rule 17.
- (3) Where a deduction applies to remaining runners in any event of a multiple event bet "with a run", the relevant deduction in terms of Rule 18 shall be applied to the runner/contestants of the event where the scratching occurred, and the entire bet recalculated in respect of the event from which the horse was scratched.
- (4) Any bets "with a run" struck after the official announcement of the withdrawal of one or more horses/contestants shall not be subject to any deduction, unless there is a further withdrawal or withdrawals.
- (5) Where a race is abandoned, all selections "with a run" on the race concerned shall become void.

(6) In starting price multiple bets "with a run", winnings on winning bets shall be calculated and paid at the official starting prices, subject to the provisions of Rule 21.

17. Deductions

(1) Where a horse/contestant is withdrawn before or after coming under starter's orders, all fixed odds bets on that horse/contestant shall be void, and all bets struck as fixed odds on the remaining horses/contestants on the day of the race or "with a run" may be subject to deduction calculated in accordance with the following table –

Individual bookmakers may vary the deduction table at their own discretion but such variances may not place the punter in a worse position than if the tabled deductions were used.

In the event of a withdrawal, the amount deducted from winnings will be based on the price of the withdrawn horse, at the time when the bet was struck, according to the following table:

ODDS OF WITHDRAWN HORSE OR CONTESTANT	DEDUCTIONS
25/1 and bigger	No deduction
13/1 to 20/1	5 %
9/1 to 12/1	10 %
6/1 to 8/1	15 %
4/1 to 11/2	20 %
3/1 to 7/2	25 %
22/10 to 28/10	30 %
16/10 to 2/1	35 %
13/10 to 15/10	40 %
11/10 to 12/10	45 %
1/1	50 %
8/10 to 9/10	55 %
6/10 to 7/10	60 %
5/10	65 %
4/10	70 %
1/3 and shorter	80 %

Note: Any prices that fall between two ranges will default to the lower deduction percentage.

- (2) Any bets struck "with a run" after the official announcement of the withdrawal of one of or more horses/contestants shall not be subject to any adjustment unless there are further withdrawals.
- (3) Should two horses/contestants be withdrawn simultaneously and both are subject to a deduction on any winning bets, the deductions shall be applied separately and not simultaneously.
- (4) Deductions shall not apply to starting price bets, unless a late withdrawal(s) occurs and there is insufficient time to reform the market.

18. Postponed races

Where a race advertised to be run on a certain date is postponed to any future date –

- (1) All ante post bets on such race shall stand,
- (2) Within 48 hours after the original advertised date at the same venue, all bets "with a run" shall stand;
- (3) More than 48 hours after its initial scheduling, the race shall be deemed to have been abandoned for betting purposes, and bets "with a run" shall be treated as described in Rule 16.

19. Change of venue or track

Where the venue of a race or track is changed from that originally advertised, the race shall be deemed to have been abandoned and such bets shall be treated as described in Rule 18 *mutatis mutandis*.

20. Dead heats

- (1) In the case of a dead heat in a match race the bet shall be void, unless odds were offered on the outcome being a dead heat.
- (2) In the case of a two horses/contestants dead heat in races other than "match races", and also in winning multiple event bets where one race results in a dead heat, the customer shall lose half of the amount staked and the entire bet is then recalculated as a result of the event where the dead heat occurred.
- (3) In winning multiple events bets where two races result in dead heats, the customer shall win the odds to one quarter of the stake and lose the other three quarters, and so on for further dead heats.
- (4) Notwithstanding the provisions of rule 20(2), in the case of a three horse/contestant dead heat in a multiple event bets, where one race/event results in a triple dead heat, the customer shall lose two thirds of the odds in the event where the dead heat occurs and lose two thirds of the stake and the entire bet is recalculated as a result of the event where the dead heat occurred.

21. Starting prices and tote odds

(1) In starting price bets, the starting price shall be the last official fixed price disseminated either from the race track or recognised dissemination facility or as displayed on the betting board (indicator) of the individual bookmaker at the start of the event.

- (2) In the event of a late withdrawal where no new betting is displayed before the start of a race, the starting price shall be the last price displayed, subject to the adjustment reflected in the deduction table in Rule 17.
- (3) Unless otherwise stipulated in the form of limits, any open betting at tote odds shall be settled with reference to tote dividends. A visible board for tote dividend and the related limits to be displayed.
- (4) In starting price bets and open bets, any limits to actual dividends, odds and payouts which apply, shall be prominently displayed and be made available at all times by the bookmaker.

22. Open bets

The following shall apply to "open bets" –

- (1) all open bets offered by a bookmaker shall be subject to limits as determined by the bookmaker if any;
- (2) the limits and conditions applicable to any bet type must be clearly displayed on the notice board, website or other relevant media of the bookmaker concerned.

23. Races re-run

In the event of any race being ordered to be re-run –

- (1) "Starting price" bets shall be calculated and paid at the current price at the time the race is finally run;
- (2) "With a run" bets on any horse/contestant, which started on the first occasion and which were subsequently scratched, that bet shall be void and the deductions in terms of Rule 17 shall apply; and
- (3) "Ante-post" bets shall stand.

SECTION D

24. Application of this section

- (1) In all betting relating to sports, other than horseracing, the rules relating to betting on horses/contestants shall apply *mutatis mutandis* to all circumstances not covered by the provisions of this section.
- (2) The 'Deduction Table' as listed in Rule 17 shall apply to this section.
- (3) "Betting in running" shall apply to all sports and other contingencies.
- (4) For settlement purposes in respect of sports event or contingencies the medal ceremony, prize giving or podium presentation will count as the official result.

25. Void bets

Unless otherwise specified in the rules applying to a specific sport, where a fixed odds selection is taken on an individual or team and such individual or team –

- (1) is a "no show",
- (2) is eliminated prior to the event through injury or sickness,

is eliminated from the competition due to a technical infringement, excluding mechanical breakdown, crash, fall or injury during the even, such a selection will be void.

26. Soccer (Football)

The following shall apply to soccer (football) –

- (1) All soccer bets shall be settled on the score at full time (regulation time played plus referee's optional time). Extra-time, golden-goal and penalties do not count.
- (2) In the event of extra time, a new market will be created.
- (3) Where a bet is struck to "win outright", "lift the cup" or "to progress" there shall be no betting on the draw, as extra time, golden-goal or penalties may be required to decide the outcome.
- (4) Prices shall be displayed on both teams as well as the draw. Teams playing on a neutral ground may be shown as either home or away. The price on the home team should be displayed first and then the price on the away team or it must be clearly indicated which is the home team.
- (5) If a team plays a different opponent to that which is advertised, or if the venue of a match is the reverse of that displayed, or if the venue is changed to a neutral ground, all bets on that match shall become void. Multiple bets which include that match shall stand with that match being treated as void.
- (6) (a) Where various betting opportunities are offered for the same match (e.g. correct score, first player to score, half-time or full-time result forecast) these cannot be combined in multiple bets where the outcome is related or where the result of one part of the bet contributes or assists in determining the outcome of another part of the bet. Where a multiple bet of this type has been accepted in error, it shall be settled by equally dividing the stake unit where the related outcomes clash; for example: Chelsea to win with the exact score 3-0 (10/1) and Chelsea to win in 90 minutes (1-1) is a related bet and therefore any bets placed on this double would be amended and the stake on the double split between the two individual bets; i.e. if R200 was placed on the double, the bet would be amended to read R100 on Chelsea to win 3-0 (1000/100) and R100 on Chelsea to win in 90 minutes (100/100).
 - (b) Where various betting opportunities are offered for the same tournament (e.g. pick the finalists, teams to or not to proceed to further stages of the tournament, a team to win a group) these cannot be combined in multiple bets where the outcome is related. When an multiple bet of this type has been accepted in error, it will be settled by equally dividing the stake unit where the related outcomes clash.
- (7) (a) Should a match start and be abandoned prior to the completion of full time and an official result is declared by the governing association of the match or event within 24 hours, relevant bets will be determined on that result, notwithstanding any later changes to the result and/or error.

However, in these circumstances, selections which are dependent upon the number of goals scored (including handicap bets) are void.

- (b) If a soccer match is officially called off prior to its scheduled completion and an official match result is not declared by the relevant recognised governing body within 24 hours, selections not determined at the time the match is concluded are deemed void. This does not apply to bets already determined at the conclusion of the match (e.g. first goal scorer).
- (8) (a) Settlement of "first or last player to score" bets shall be based on the goal scorer credited with the goal. Own goals do not count.
 - (b) "First player to score" selections shall become void if the selected player does not take part or takes the field as a substitute after the first goal has been scored.
 - (c) If a match is abandoned "first player to score" bets will stand provided a goal has been scored.
 - (d) In "first goal scorer" bets and "any other goal scorer" bets, it means any player besides those quoted (having betting next to their name) in the event. Only players NOT quoted in this event will be taken into account for the "any other player" bets.
- (9) Selections on any matches that are postponed by more than 36 hours after the advertised date, or where there is a change of venue, shall become void.
- (10) Selections are accepted up to kick-off time. Any bet inadvertently taken where the kick-off time was earlier than when the bet was accepted will be void.
- (11) Bets struck "in running" must clearly state "in-running" on the ticket.
- (12) (a) Bets relating to time will be settled according to the timing of the broadcaster's clock or
 - (b) according to the information published on the internet (official websites e.g. the official site of the league, or the live data providers) or by the Press Association, whichever is deemed more accurate.
- (13) All "soccer specials" are offered as one bet and should any part of the special not be determined for whatever reason, then the whole bet is void as the option was offered as one bet (e.g. Ryan Giggs to score the first goal and Manchester United to win if Giggs does not play then the bet is void).

27. Athletics and Swimming

For settlement purposes the podium position or medal ceremony will count as the official result.

28. Boxing

The following shall apply to boxing –

- (1) In the event of a contest being postponed for more than 24 hours or should there be a substitution for one of the boxers, all selections will be void.
- (2) A price may be offered for a draw and in the event of that occurring; bets on either boxer to win will be losing bets.

- (3) If either boxer fails to answer the bell, his opponent will be deemed to have won the contest in the previous round for betting purposes.
- (4) A points decision is effective on completion of the scheduled number of rounds. Where for any reason a points decision is awarded before the full number of rounds is completed, bets will be settled on the round in which the fight was stopped.
- (5) If for any reason the number of rounds scheduled is changed, all "round by round" selections will be void.
- (6) Notwithstanding rule 28(3), where a boxer is disqualified by reason of technical infringement such a low-blows, eye-gouging and head butting, such boxer will be deemed to have lost and all bets shall stand.

29. Cricket

The following shall apply to cricket –

- (1) Limited Overs (one day matches)
 - (a) In any limited-overs match, all bets will be settled in accordance with official competition rules including matches where a reduction of overs takes place.
 - (b) If a match is abandoned due to outside interference and no official result is declared, all selections will be void.
 - (c) In a weather affected match, where the minimum number of overs necessary to declare a match or result, has not been bowled, all selections on the game will be void, except those bets where the contingency bet on has already been concluded.
 - (d) Bets on matches that are reduced in length but not abandoned, including "in-running" bets, will stand provided that the match has been completed and an official result declared. This applies whether the result is determined by the Duckworth/Lewis method or any other form of calculation used to determine the official result.
 - (e) All total runs bets on a single innings will stand regardless of how many overs have been bowled so long as an official result is declared.
 - (f) Bets will stand for all postponed matches so long as they are played within 24 hours. If there is a change of venue or team selection, selections will be declared void.
 - (g) When a match is tied
 - (i) top batsman, bowler and total bets shall stand;
 - (ii) match selections are void unless tie betting is quoted.
 - (h) In "top batsman" and "top bowler" betting, and "runs scored by an individual batsman" or "wickets taken by individual bowlers"
 - (i) selections on any player not in the starting eleven shall be void;
 - (ii) selections shall become void in a match where at least one ball has not been bowled to both sides

- (iii) top batsman and bowler bets will stand so long as the player is picked to play in the match irrespective of whether he bats/bowls or not and such players will be deemed to have scored zero runs and taken zero wickets respectively;
 - a. head to head bets in this sub rule require at least one ball to have been bowled and a minimum of 25 overs to have been bowled or the relevant innings to have been completed to stand. In the event of a tie, head-to-head selections will be void.
- (iv) selections on an individual batsman's runs will be void if he does not face at least one ball;
- (v) dead-heat rules apply for "top batsman/bowler" and "catches" betting;
- (vi) if a match is abandoned before a bowler can complete his allotted overs or take more wickets than the other bowler then selections are void

(2) Innings Runs/Innings Sixes

ODIs - Bets on the total runs (overs/unders) and total sixes (overs/unders) in an innings will be void if the intervention of rain or any other delay results in the number of overs being reduced by 5 overs or more than that scheduled when the bets were struck; unless settlement of bets is already determined. This applies to both ante-post and In-Running betting.

T20s - Bets on the total runs (overs/unders) and total sixes (overs/unders) in an innings will be void if the intervention of rain or any other delay results in the number of overs being reduced by 2 overs or more than that scheduled when the bets were struck; unless settlement of bets is already determined. This applies to both ante-post and In-Running betting. In matches of 10 overs or less, bets will be void if the entire innings is not completed, unless settlement of bets is already determined.

(3) Five day matches –

- (a) Top batsman/bowler rules apply as for limited overs matches;
- (b) At least one ball must be bowled for bets to stand, otherwise affected selections are void;
- (c) If a match is officially abandoned due to outside interference and no official result is declared, then undecided selections on the match are void, and
- (d) In the event of a tie, i.e.: both teams have completed two innings each and have the same score, dead-heat rules will apply, and bets on the draw will be losing bets.

(4) Series betting: test or one day-

- (a) Selections are void if the designated number of matches in the series is not completed, unless a sufficient number of matches have been played to determine the series.
- (b) correct score selections shall become void if the stipulated number of matches is not played.

(5) Tournament or Series

In a tournament or series, where a bet on an outright winner has been taken and the trophy is shared due to a tie or a no result, dead-heat rules apply. However, selections on a team to win a final are void if the match ends in a tie.

30. Golf

The following shall apply to golf –

- (1) (a) Where a tournament which is scheduled for 72 holes and play is abandoned for any reason, all selections on the outcome of the tournament are void, unless an official result is declared by the relevant recognised governing body within 48 hours.
 - (b) In the event that a tournament is abandoned prior to completion of the scheduled number of holes any selections placed after the point in the tournament where no further play occurred are deemed void
- (2) Where a tournament is suspended by the recognised governing body and no official result declared under circumstances where the balance of the tournament is intended to be rescheduled, all bets not yet determined are to be held in trust by the bookmaker until a result is declared by the relevant recognised governing body. In these circumstances, if a result is not declared within 7 days of the original scheduled commencement date, all selections not yet determined are deemed void.
- (3) (a) All outright bets are settled on the player who wins the trophy and any play-off holes will be taken into account when determining the winner of a tournament.
 - (b) In the case of place bets where there is a tie after completion of the predetermined number of holes (subject to rule 32(1) and 32(2) herein), the revised payout payable shall be calculated by the following method:
 - (i) divide the face value of the sports bet (the original payout and the original stake) by the number of competitors involved in the tie, draw or dead-heat, then
 - (ii) multiply the figure obtained in (i) by the number of official placings to be filled by the competitors involved in the tie, draw or dead-heat.
- Example 1: Tiger Woods wins a tournament; Ernie Els comes 2nd and Adam Scott, Retief Goosen, Vijay Singh and Michael Campbell finish in a tie for 3rd place. If you have selected Scott to finish in the placings at 5/1 and you wagered 1000/200 the original payout of 1000 would be divided by 4 leaving the face value of the bet at 250/50. The official placings filled by the competitors who have tied is 2 (assuming you are paying the top 4 places), viz: 3rd and 4th place, so the bet would become 500/100. You win R500 and lose R100 on the bet.
- **Example 2**: Woods wins a tournament, Els and Scott tie for 2nd, Goosen, Singh, Campbell and Garcia tie for 4th. Your wager is 2000/500 on Garcia to finish in the top 4.Your bet would be 500/125. You win R500 and lose R375 on the bet.
 - (4) Selections shall become void on any player failing to tee off in the first round and subsequent withdrawals shall be deemed to be losers.
 - (5) A player who tees off is deemed "under orders" and all outright and match bets stand.
 - (6) The following applies to "make the cut" betting
 - (a) For selection to stand the selected_player must play 36 holes (or 54 holes where the cut is made at that point);.

- (b) If a player is deemed to have made the cut if the player is eligible to play in the round after the cut has been made (even if he chooses not to). If a player is not eligible to do so (even if the rules for the cut have been changed during the tournament) that player is deemed to have missed the cut.
- (7) The following applies to 'miss the cut' betting:

 If a player starts and withdraws before the cut is made then he is deemed to have missed the cut.
- (8) The following applies to tournament group betting
 - (a) this is the betting on specified groups of players to achieve the lowest individual aggregate (or the best placing) for the whole tournament irrespective of how far each player progresses;
 - (b) selections shall become void on any player in that group who fails to start the tournament and deduction rules shall apply on the remaining players in that group; and
 - (c) Dead heat rules applicable to horse racing shall apply if two or more players tie for 1st place in the group.
- (9) The following applies to tournament match betting
 - (a) This is betting on specified pairings to achieve the higher placing (or the lowest individual aggregate score) for the whole tournament, on a selected day or a number of selected days;
 - (b) prices are quoted for the tie in match betting (i.e. both players to achieve the same overall score after 72 holes, inclusive of when the number of holes has been reduced providing that it is not fewer than 36 holes and an official result has been declared by the recognised governing body);
 - (c) and if either player fails to take any part in the tournament, or if the specific round is abandoned, selections on that match shall become void;
 - (d) play-off holes do not count; unless the bet was made specifically to exclude the tie; i.e. one player to win outright against another in the tournament match betting scenario, and
 - (e) If one player misses the cut, the other is deemed the winner and where both players miss the cut, the player with the lowest score when the cut is made cut will be the winner.
- (10) The following applies to two, three and four balls matches:
 - (a) all bets are settled on the lowest single round score over the specified 18 holes play and all 18 holes must be completed;
 - (b) if a player starts a round but fails to complete it, all bets on that player will be deemed losers regardless of score;

- (c) all selections shall become void if the specified round is abandoned or if any one of the players fails to start the round;
- (d) dead-heat rules applicable to horse racing shall apply for three and four balls if more than one player achieves the lowest score, unless a tie is quoted;
- (e) a tie will be quoted for two-ball betting and where a tie occurs all bets on players are losers, unless it clearly states that betting is quoted with no tie;
- (f) in the event of a player listed in a three or four-ball withdrawing before the event has started all selections on that specific three or four ball are void;
- (g) if for any reason a player withdraws or is disqualified during the tournament after he has teed off (i.e. played one stroke), all bets will stand on that three or four ball; and
- (h) If 2 or 3 players are tied on the same score they will be settled as a dead heat for betting purposes, unless they are involved in a playoff, where the winner of the three or four ball is the golfer with the lowest finishing score. If all three or four golfers miss the cut the player with the lowest score will be deemed the winner.

31. Motor racing

The following shall apply to motor racing –

- (1) In the case of championship betting
 - (a) bets stand on all drivers whether or not they participate, provided that drivers must start at least one race, and
 - (b) results will be determined based on the official points standings upon the initial declaration of the official result by the relevant recognised governing body of the final event for championship purposes. The championship result will not be affected by any subsequent protests, processes or amendments to placings.
- (2) In the case of Grand Prix betting -
 - (a) for settlement purposes the podium position or medal ceremony immediately after the race shall count as the official result. The result will not be affected by any subsequent protests, processes or amendments to placing;
 - (b) in the event that the number of laps in the race is reduced for any reason, bets will stand and the podium finish applied to determine the outcome of the event;
 - (c) Selections will be void on any driver who withdraws from the race prior to the commencement of the warm-up lap (also referred to as the formation or practice lap). Once the warm-up lap is underway, all contestants are "under starter's orders" and all bets stand, and

- (d) In the case of "head-to-head" betting between two drivers or cars, if either or both fails to finish, the outcome will be determined in accordance with which car or driver completes the most laps, even if the number of laps is reduced for any reason. In the event that both are accredited with completing the same number of laps, dead heat rules apply.
- (3) Any selections on the constructors' title will stand whether they participate or not provided that one of the constructors' cars must start at least one race.

32. Rugby

The following shall apply to rugby –

- (1) All rugby bets shall be settled on the score at full time (80 minutes play), plus referees optional time. Extra-time and penalties do not count.
- (2) In the event of extra time, a new market will be created.
- (3) Where a bet is struck "to progress" or "lift the cup" or "to win outright" there shall be no betting on the draw, as extra time or penalties may be required to decide the outcome. In the event of both teams tied after extra time has been played, dead heat rules apply for betting purposes.
- (4) Prices shall be displayed on both teams as well as the draw if applicable, and it shall be clearly indicated which is the home team.
- (5) A handicap tie price if applicable will be quoted and if the game is a tie on handicap after 80 minutes, then all bets on both sides for the win will be deemed losers.
- (6) If a team plays a different opponent to that which is advertised, or if the venue of a match is the reverse of that displayed, all selections on that match shall become void.
- (7) Where various betting opportunities are offered for the same match (e.g. correct score, first player to score, half-time or full-time result forecast) these cannot be combined in multiple bets where the outcome is related or where the result of one part of the bet contributes or assists in determining the outcome of another part of the bet. Where an multiple bet of this type has been accepted in error, it shall be settled by equally dividing the stake unit where the related outcomes clash
- (8) Where various betting opportunities are offered for the same tournament (e.g. a team to win a group, a team to progress or not to progress to further stages of the tournament, pick the finalists or semi-finalists) there cannot be combined in multiple bets where the outcome is related or where the result of part of the bet contributes or assists in determining the outcome of another part of the bet. Where an multiple bet of this type has been accepted in error, it shall be settled by equally dividing the stake unit where the related outcomes clash.
- (9) Should a match be incomplete, abandoned or postponed all selections shall become void, unless it is resumed or played within 24 hours of the original scheduled date.
- (10) In the case of "first try-scorer bets"
 - (a) selections shall become void if the selected player does not take part in the starting line-up;
 - (b) if a match is abandoned "first player to score" bets shall stand provided a try has been scored;

- (c) in cases where a price is offered on a penalty try within the relevant market, all bets on players to score the first try will be losers;
- (d) in the event that betting on a penalty try is not included within the relevant market and the first try awarded is a penalty try, then the relevant bet will be determined on the basis of the try following the penalty try;
- (e) bets stand regardless of whether the player who is the subject of the bet or any other player takes or leaves the field or is dismissed from the game; and
- (f) "any other tryscorer" means any player besides those quoted (having betting next to their name) in the event. Only players NOT quoted in this event will be taken into account for the "any other player" bets.
- (11) "Half-time/full-time" betting is applied to which team is winning at half-time and which team wins the match at full-time, with the option of the draw included in bet permutation.
- (12) Any matches that are postponed by more than 24 hours after the advertised date or where there is a change of venue will be void for betting purposes.
- (13) The provisions of Rule (18) shall apply mutatis mutandis.

33. American Football

The following shall apply to betting on American football –

- (1) The score at the end of play, including overtime, will be taken as the final result.
- (2) Notwithstanding the provisions of paragraph (i), "first half/second half" double bets shall be settled at the conclusion of regulation time.

34. Tennis

The following shall apply to betting on tennis –

- (1) A tennis match is deemed to have commenced with the first serve. However, if a match ends prematurely due to either player's retirement or disqualification all match selections are void.
- (2) If a match is postponed and rescheduled, all bets stand. If the match is not played within(72) hours, match selections are void.
- (3) If there is a venue change but the surface is the same, then bets stand. However if the surface is different the all bets are void.
- (4) For sets betting, if the match does not start or is unfinished due to either players' incapacity or disqualification, the selections are void.
- (5) In the event of a change in the total number of sets played, match bets will stand but set betting will be void.

(6) Ante post bets struck on an outright winner for any Grand Slam or Championship title will be subject to a three-day run and deduction rule, i.e. if a tournament starts on a Monday, bets taken from and including the Friday before the commencement of the tournament, should the player withdraw from that time (the Friday) until the Monday it commences and the balance of the field subject to existing horse-racing deduction rules. Any bets taken before the Friday (i.e. prior to three days before the scheduled start of the tournament) will be deemed losers should a player withdraw for any reason whatsoever.

SECTION E

SPREAD BETTING

35. Betting rules for spread betting

- (1) In this rule, unless the context otherwise indicates, the term set out below shall have the following meanings
 - (a) "going high" or "buying" means wagering that the result of a certain event will exceed the high point or offer price of the spread quote and "has gone high" or "bought" has a corresponding meaning;
 - (b) "going low" or "selling" means wagering that the result of a certain event will be below the low point or bid price of the spread quote and "has gone low" or "sold" has a corresponding meaning;
 - (c) "**spread bet**" means a bet laid by a bookmaker on the contingency that the outcome of a certain event will fall outside a spread margin;
 - (d) "**spread margin**" or "**bid-offer price**" means the margin, expressed in points, set by a bookmaker between a low high and a high low point of predicted outcomes of a certain event and;
 - (e) "stop loss/win" means the maximum amount of points on a spread market that can be won or lost;
 - (f) "make-up" is the final settlement price of a spread bet and;
 - (g) "mid-point" is the average of the bid and offer price or the "go-high" and "go-low" price.
- (2) A spread bet is placed by the customer staking a stated amount of money per point and going high or low (buying or selling) and the amount won or lost is directly related to the fixed amount per point wagered.
- (3) Each spread bet shall be subject to the stop loss/win set by the bookmaker on each type of spread betting market offered by him.
- (4) All stop losses/wins shall be displayed at all times in the betting room or displayed on the website of such a bookmaker and, at the request of the player, shall be read out to the player.

- (5) A player shall lose if the outcome of the event falls within the spread margin or the side of spread margin opposite to that on which he wagered.
- (6) The size of a player's win shall be determined by taking the lesser of
 - (a) the number of points difference between that point of the spread margin at which the player wagered and the stop loss/win on that side; and
 - (b) The number of points difference between that point of the spread margin at which the player wagered and the outcome of the event.
- (7) The **size of the player's loss** shall be determined by taking the lesser of
 - (a) the number of points difference between that point of the spread margin opposite to that on which the player wagered and the stop loss/win on that side; and
 - (b) the number of points difference between that point of the spread margin opposite to that on which the player wagered and the outcome of the event.
- (8) (a) In certain events the bookmaker may allow the player to close his bet by either taking a profit or cutting a loss.
 - (b) If a player has gone high and he takes his profit or cuts his loss, the size of the player's win or loss, as the case may be, shall be calculated not with reference to the actual outcome of the event, but with reference to the difference between
 - (i) the high point of the spread margin applicable when the bet was struck; and
 - (ii) the low point of the spread margin applicable at the time that the profit is taken or the loss is cut, as the case may be.
 - (c) If a player has gone low and he takes his profit or cuts his loss, the size of the player's win or loss, as the case may be, shall be calculated not with reference to the actual outcome of the event, but with reference to the difference between
 - (i) the low point of the spread margin applicable when the bet was struck; and
 - (ii) the high point of the spread margin applicable at the time that the profit is taken or the loss is cut, as the case may be.

36. Sport provisions

Notwithstanding the provisions of Rule 28 to Rule 36 the following provisions shall apply to Sports spread betting –

- (1) In the case of football
 - (a) For any bets on the time of an event (such as first goal, first throw) occurring in the match, settlement shall be determined by the official timing of the match where available, alternatively bets will be settled on market consensus.
 - (b) a bet on the total number of points that a team will attain during the season shall not be affected by any points deducted after the completion of the season; and

- (c) in any bet on the total shirt numbers of the goal scorers in a match, the shirt number of any scorer of an own goal shall be added to the total of shirt numbers of the team which is credited with the goal.
- (2) In the case of cricket
 - (a) all bets struck on the number of runs to be scored in the first innings of a one-day match shall be void if the side has not completed 90% of the original allocated overs or 90% of any reduction of overs, unless the team has been dismissed; and
 - (b) in respect of a bet on a match between two batsmen, each shall go in to bat, and at least one ball shall be bowled to each for the bet to be valid.
- (3) In the case of golf, in a bet on finishing positions where a position is tied, the average of the number of places allocated to the players involved in the tie for such position shall be used, provided that in a playoff, the winner of the playoff shall be the winner.
- (4) In the case of motor racing in any bet involving the winning margin of a Grand Prix race, that margin shall be rounded up or down to the nearest 1000th of a second.
- (5) In the case of rugby
 - (a) eight points shall be awarded for a penalty try on bets struck on the jersey numbers of try scorers; and
 - (b) every player shall retain his original number for the duration of the match.
- (6) In the case of boxing in any bet involving the finishing time of the fight, all rounds shall be three minutes, and the finishing time shall be rounded up or down to the nearest minute.
- (7) In the case of horse racing, a bet on finishing positions across a race day shall be void should the race meeting be abandoned.

15 June 2017 54720



Western Cape Government • Wes-Kaapse Regering • URhulumente weNtshona Koloni

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PROVINCIAL NOTICE

The following Provincial Notice is published for general information.

ADV. B. GERBER, DIRECTOR-GENERAL

Provincial Building, Wale Street Cape Town.

PROVINSIALE KENNISGEWING

Die volgende Provinsiale Kennisgewing word vir algemene inligting gepubliseer.

ADV. B. GERBER, DIREKTEUR-GENERAAL

Provinsiale-gebou, Waalstraat Kaapstad.

P.N. 348/2014 12 December 2014

RACING & BETTING RULES OF THE BOARD

(Last amended 12 December 2014)

WESTERN CAPE RACING AND BETTING RULES OF THE BOARD Made by the Western Cape Gambling and Racing Board in terms of section 82 of the Western Cape Gambling and Racing Act 1996 (Act 4 of 1996), as amended ("the Act").

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Part I

1. **Definitions**

In these rules, unless inconsistent with the context, the words and expressions used have the meanings assigned to them in the Western Cape Gambling and Racing Act, 1996 (Act 4 of 1996) ("the Act"), and –

"approved medium" means any medium for the recording and/or storage of data approved by the Board, and, without limitation to the generality of the aforegoing, may include analogue or digital land-based or cellular telephone lines or other digital storage devices or recorders;

"commingling" means the amalgamation of defined betting pools between an Operator and another operator licensed in another South African provincial or foreign jurisdiction and the declaration of a common dividend between that Operator and such other operator;

"computerised record-keeping system" means a computerised wagering system referred to in rule 18;

"designated gaming areas" means an area within licensed premises where any betting is available to be conducted";

"fixed odds bet" means a bet on one or more contingencies in respect of which the odds are agreed at the time the bet is placed;

"hardware upgrade" means –

- (a) in relation to a server, a version or level change to any hardware that maintains the server serial number or the addition of new hardware to such server, or
- (b) the implementation of an enhanced hardware function;

"in-running betting" means placing a bet on an event or contingency after it has started while the odds are updated as the event or contingency unfolds.

"licensed premises" means any premises licensed in terms of the Act;

"licensed programme upgrade" means an amendment, enhancement or other functionality change to any software or programme, approved by the Board and used in the operation of an existing server or computer;

"official starting time", in relation to horseracing, sporting or other events or contingencies, means the time at which such event or contingency commences; provided that the event or contingency in question thereafter proceeds without interruption until the outcome thereof has become known;

"open bet" means

- (a) a bet, other than a totalisator bet, taken by a bookmaker on one or more contingencies, in which no fixed-odds are agreed at the time the bet is placed; or
- (b) a bet in respect of which the payout is determined after the outcome of the contingency on which such a bet is struck became known, with reference to dividends generated by a totalisator;

"progressive take-out" means the sum of the total of a bookmaker's commitments and the stakes wagered by players in relation to a given event or contingency;

"Regulations" means the Western Cape Gambling and Racing Regulations made in terms of section 81 of the Act, as amended from time to time;

"software upgrade" means any software change to the software utilised in an existing server or computer, which may include the implementation of a more recent release of such software, or an addition to or enhancement of the functionality of such software;

"take-back bet" means any bet taken by a licensed bookmaker with any other licensed bookmaker or licensed totalisator carrying on business within the Republic of South Africa, where such bet is solely for the *bona fide* purpose of covering the whole or any portion of its commitment in respect of any bet or bets laid or to be laid by him or her, provided that any such bet or bets are taken on the outcome of the same event or contingency, and for the purposes of this definition "bookmaker's commitment" means the amount which such licensed bookmaker will have to pay out or which it anticipates to pay out in respect of such bet or bets, irrespective of the stakes held by it in respect of such bet or bets;

"total stake" means the sum of the winning and losing stakes accepted by a bookmaker in betting transactions in respect of a given event or contingency;

"winning stake" means the progressive total of the winning stakes wagered by players in respect of a given event or contingency, and

"winning take-out" means the total progressive take-out in relation to all winning bets in respect of a given event or contingency.

Part II

General provisions

2. Rules made available

- (1) Every holder of a bookmaker or totalisator operator licence shall make available to a player where its licensed premises provides physical access to the public for betting purposes, upon request, any rules approved in terms of section 63 or made in terms of section 82 of the Act relevant to its business operation.
- (2) Every holder of a bookmaker or totalisator operator licence shall, in a prominent position, display a notice advising players of the availability of the rules contemplated in sub-rule (1) and any amendments thereto.
- (3) Every licence holder contemplated in this Rule shall not conduct betting otherwise than in accordance with the rules contemplated in sub-rule (1).

3. Computerised record keeping systems

- (1) Subject to the provisions of Rule 20, no manual record-keeping system shall be permitted for the processing of betting transactions on a licensed bookmaker premises.
- (2) The holder of a bookmaker licence must make use of a computerised record-keeping system as provided for in Rule 16 for the processing of betting transactions.

4 Recording of verbal bets

- (1) In respect of any bet placed or accepted *orally* via a telephone, cellular phone, the internet, or any other electronic media, a clearly audible voice or digital recording shall be made.
- (2) The recording referred to in sub-rule (1) shall be retained in a secure place of storage on the licensed premises, or on such other premises as may be approved by the Board, for a period of ninety (90) days from the date upon which it was made, or such further period, pending any investigation, as the Board may require.

5. Recognition of representative bodies or associations

- (1) The Board may recognise a body or association of persons representing a class or category of licence holders provided that such body or association
 - (a) has been formally mandated by the majority of such class or category of licence holders to represent its interests;
 - (b) is recognised on an ongoing basis by the majority of such class or category of licence holders as continuing validly to represent its interests;
 - (c) comprises persons who in the opinion of the Board are suitable to represent such interests, and
 - (d) acts in its representative capacity in terms of a written constitution approved by the Board.

- (2) The effect of the recognition of a body or association in terms of sub-rule (1) shall be that, subject to compliance with the Act, such body or association shall be
 - (a) consulted in respect of:
 - (i) any proposed change in its status as a body or association recognised by the Board;
 - (ii) proposed amendments to the Act affecting the class or category of licence holder which it represents, and
 - (iii) applications for licensing submitted by persons seeking to be issued licences in the class or category which it represents; provided that the body or association shall not be entitled to any confidential information submitted by such applicants, and
 - (b) notified in respect of:
 - (i) any proposed hearing, enquiry or similar disciplinary procedure to be conducted in respect of any of its members, provided that the member concerned shall be entitled to elect whether to enlist the assistance of the body or association for the purposes of the hearing, enquiry or disciplinary procedure, and
 - (ii) the outcome of any hearing, enquiry or disciplinary procedure referred to in paragraph (b)(i).
- (3) The effect of recognising a body or association in terms of sub-rule (1) shall not limit the rights and privileges of licensed operators that are not members of such body or association as it relates to sub-rule 2 above.

6. Persons to accept or process bets

- (1) Over and above the requirements in Section 56 of the Act, that outlines the positions and functions for which a key employee licence is required, each branch / outlet will have at least one key employee licensed for such premises.
- (2) The licensed key employee shall be present at all times during which bets are accepted or processed on totalisator- and bookmaker premises.
- (3) Where the holder of a totalisator or bookmaker licence offers betting on more than one licensed premises, and all betting transactions conducted by the licence holder are centrally monitored and controlled on one licensed premises ("the central premises"), then a key employee is not required to be present during all hours of operation, provided that-
 - (a) licensed key employee shall be required to be present and to exercise control and authority over the activities performed in terms of the licence on the central premises only, provided further that no betting shall be offered on premises other than the central premises when such central premises are closed for business or on any such premises when no key employee is present on the central premises.
- (4) The operator will keep and maintain a register for people employed at each branch in accordance with Section 57B of the Act.

(5) Where bets are accepted or processed on a 24-hour basis on licensed premises by means of computer software which the Board has determined to operate independently and requires no supervision and minimal maintenance, the presence of a licensed key employee on such licensed premises shall be required only during the normal hours of business of the licence holder offering such betting,

provided that-

(a) telephone number and email address to log queries is available.

7. Acceptance of bets

Upon acceptance of a bet the holder of a bookmaker or totalisator operator licence shall;

- (1) issue a ticket to a player in exchange for cash; or
- (2) After the placing of a bet through a telephone, the operator shall orally confirm what he/she has keyed in and obtain authority from the customer to transmit the bet to the system.
- (3) When a bet is placed online the system shall notify the player that the bet has been accepted, processed and record the terms of the bet in the respective player accounts.

8. Cut-off time to accept and process bets

- (1) A bookmaker shall, subject to the provisions of the relevant legislation, close all betting on an event or a component within an event on which the bet is sought to be placed within thirty seconds after the event or component of the event has officially started, provided that where the event or component of the event is expected to last less than thirty seconds, betting shall be closed at the commencement of the event or the component of the event. This rule does not apply to in-running sports betting. Provided that the cut-off time shall not apply in respect of take-back or non-cash related bets entered into between licensed bookmakers,
- (2) In the event that a bookmaker makes use of an independent service provider to execute such a command or instruction on its behalf, the onus shall remain on the relevant licence holder to ensure that the provisions of sub-rule (1) are complied with.
- (3) Any bets accepted or processed in breach of sub-rule (1) and (2) shall be deemed void for the purpose of these Rules.
- (4) All bets placed or accepted by a licence holder shall be recorded in the operating system by close of business daily.

9. **Bets finally determined**

- (1) Any bet shall be deemed to be determined when the outcome of the event or contingency to which such bet relates has become known.
- (2) Bets accepted or laid after the outcome of the event or contingency has been determined, will be void.

10. Payments of bets

A winning bet in respect of any event or contingency, whether payable in cash or otherwise, shall be payable immediately after the official result thereof has been made known in the manner required or approved by the Board.

11. Collection of winning bets

(1) The holder of a bookmaker or totalisator operator licence shall, in a prominent position within its licensed premises where it's licensed premises provides physical access to the public for betting purposes, display a notice informing players that winnings in respect of any bet must be claimed within ninety (90) days of the determination of the outcome of such bet.

12. Limits and other conditions

- (1) In respect of open bets, the holder of a bookmaker licence shall clearly display all limits and conditions pertaining to betting units, on a notice board in or on the licensed premises where it's licensed premises provides physical access to the public for betting purposes and for online customers by means of a link on the website, provided that any limit set in respect of payment of a winning bet
 - (a) shall specify the maximum amount payable in relation to a single unit, being a R1,00 unit, of any winning combination or bet type;
 - (b) shall not stipulate that any such maximum amount payable will be payable per ticket issued, and
 - (c) shall be deemed to specify the maximum amount payable in relation to a single (R1,00) unit of the applicable winning combination or bet type in all cases where the information appearing on the notice board contemplated in this rule is unclear.
- (2) In respect of fixed odds bets, the holder of a bookmaker licence shall clearly display all limits and conditions on a notice board in or on the licensed premises where it's licensed premises provides physical access to the public for betting purposes and for online customers by means of a link on the website, provided that any limit set in respect of payment of a winning bet
 - (a) shall specify the maximum amount payable in relation to an accumulation of bets per day relating to any winning combination or bet type; and
 - (b) shall not stipulate that any such maximum amount payable will be payable per ticket issued.
- (3) The holder of a bookmaker licence shall submit proposed limits and conditions pertaining to sub-rules (1) & (2) above to the Board for approval prior to the implementation or any amendment thereof.

- (4) The holder of a bookmaker licence shall prior to conducting any betting transactions via telephone, cellular phone or any other electronic media with a player:
 - (a) furnish such player with a copy of the applicable limits;
 - (b) ensure that the signature of the player is appended to such copy and to retain such copy on its licensed premises until the account is permanently closed or any extended period as the Board may specify.

13. Responsible Gambling Programme

In addition to Rule 3.4 of the General Rules of the Board, the holder of a bookmaker or totalisator operator licence as well as its respective key employees shall identify and manage problem gambling by

- (1) opening, and thereafter maintaining a register as per Annexure C.2 of all players identified as, or reasonably suspected to be problem or compulsive gamblers;
- (2) advising and referring players contemplated in sub-paragraph (1) above to contact the Problem Gambling Counselling Line at 0800 006 008;
- (3) attending, within 12 months of being issued a new key employee licence, a training course in the identification and management of problem or compulsive gamblers presented by South African Responsible Gambling Trust; and
- (4) reporting to the Board by no later than the end of the month immediately following a quarter the amount of referrals in respect of sub-paragraph (2) and (3) made during the preceding quarter in the format prescribed by the Board.

14. **Records made available**

- (1) All registers, ledgers, books and records, or mechanical, electronic or computerised devices and software kept in or on the licensed premises of a bookmaker or totalisator, which are used, or are capable of being used for the purpose of betting operations, shall be made available to the Board on request.
- (2) The holder of an operator licence must submit to the Board copies of its audited annual financial statements and any reports communicating the results of an independent audit, including management letters, within one hundred and twenty days, or any extended period approved by the Board, following the last day of the licensed operator's financial year as contemplated in Regulation 43(3).
- (3) The holder of an operator licence must submit to the Board a betting tax return in the manner and format which the Board will determine from time to time as contemplated in Regulation 44.

15. Records to be made available on cessation of operations, revocation or expiry of licence

- (1) Where the licensed activities authorised by the holder of a bookmaker licence, bookmaker premises, totalisator operator or totalisator premises licence are obliged to cease, as a result of
 - (a) a successful application to the Board to cease operations;

- (b) the revocation of such licence by the Board, or
- (c) the expiry of such licence, in the event that it is not renewed,

such licence holder shall, within five working days of such cessation, submit to the Board, for the purposes of a close-down audit, all required records kept by it in respect of the relevant licensed operations.

- (2) Notwithstanding any cessation of licensed operations contemplated in this Rule, a licence holder contemplated in sub-rule (1) shall be liable for-
 - (a) all outstanding licence fees;
 - (b) taxes and levies;
 - (c) fines, penalties and interest; and
 - (d) other gambling obligations
- (3) Monies revealed by the close-down audit to be due and payable or identified during such audit, as the case may be. An operator shall not cease to operate any business in respect of any part of his / her premises or any part of the development thereon, to which the licence relates, without the prior written consent of the Board.
- (4) A licence holder intending to cease operation shall:
 - (a) inform customers one month prior to its intended cessation by placing a notice on the licensed premises and/or website;
 - (b) in the event of account holders, written communication shall be forwarded to all account holders one month prior to its intended cessation;
 - (c) Not accept any bets or issue tickets in the computerized system, on any future events and/or contingencies, which occurs after the cessation date; and
 - (d) Settle all bets accepted and processed by the computerized system until the date of cessation

Part III

Recording of bets on licensed premises by the holder of a bookmaker licence

16. General provisions

- (1) Subject to the provisions of Rule <u>20</u>, the holder of a bookmaker licence shall only use a computerised record-keeping system approved by the Board and any upgrades, amendments or improvements thereto approved by the Board, for the purpose of recording betting transactions.
- (2) The utilisation and operation of an approved computerised record-keeping system as contemplated in sub-paragraph (1), must be performed as prescribed in Rule 32, Rule 33, Rule 34 and Rule 35 to the extent that the requirements and obligations contained therein are or are reasonably considered to be within the licensed operator's control.
- (3) The computerised record-keeping system, approved by the Board shall be operated on the operator's licensed premises. In the event that a third party hosts the server the Board must be informed in writing.

17. Computerised backups

- (1) Subject to the provisions of Rule 17(3), the holder of a bookmaker licence shall make a daily backup and where betting is offered at multiple licensed premises a consolidated backup is required in duplicate of all operational data contained in its approved wagering record keeping system pertaining to all contingencies on which betting of any nature is offered, on compact disc or such other medium as may be required or approved by the Board.
- (2) The holder of a bookmaker licence shall ensure that the computerised backups contemplated in sub-rule (1) are compiled in such a manner that
 - (a) all events and/or contingencies on which betting was offered shall be closed and recorded as such after the results of the event and/or contingency had been made known and the backup shall reflect the closed state of the event;
 - (b) all events and/or contingencies on which betting was offered shall contain complete and accurate records of all results for all the different bet types on which betting was offered by the holder of a bookmaker licence, and
 - (c) the correct names, as advertised, of each venue in respect of which betting was offered shall be recorded.
 - (d) accounts receivable and payable of betting clients or players must be maintained as prescribed in Rule 35; and
 - (e) accounts receivable and payable of betting must only contain betting transactions between a client or player concerned and the operator of a bookmaker licence.
 - (f) accounts receivable and payable of betting transactions between operators of a bookmaker licence may only relate to betting transactions directly related to the two entities concerned which may not include betting transactions in relation to a third party.

- (3) One copy of the backups contemplated in this Rule shall be retained in a secure place of storage on the licensed premises, or on such other premises as may be approved by the Board, for a period of five (5) years from the date of creation thereof, or such further period, pending any investigation, as the Board may require, and a second such copy shall be submitted to the Board once a month, before the 15th day of the month, in respect of the transactions concluded during the preceding month, provided that it is not required from a bookmaker to submit a duplicate backup copy to the Board where the holder of a bookmaker licence provides the facility for an officer of the Board to remotely connect to its wagering record keeping system for the purposes of accessing the database in order execute audits.
- (4) The holder of a bookmaker licence shall record within the computerised backups the personal details of all players and holders of a bookmaker licence with whom the bookmaker has laid bets on account, credit or take-back bets, containing, at a minimum
 - (a) in the case of a legal person:
 - (i) the name of the entity;
 - (ii) the registration number of the entity;
 - (iii) the registered trading address of the entity;
 - (iv) the telephone number at which the entity can be reached; and
 - (v) the code or abbreviation used for the identification of such entity by the bookmaker (where applicable); and
 - (vi) the account number used in respect of such entity, and
 - (b) in the case of a natural person:
 - (i) the name and surname of the person;
 - (ii) a copy of the personal identification document, drivers licence or passport clearly indicated as verified to be a true copy of original;
 - (iii) for non-face to face verification a certified copy of the personal identification document, drivers licence or passport of the person:
 - (iv) the residential address (not older than 3 three months at the time of the application) of the person substantiated by supporting documentation];
 - (v) the telephone number at which the person can be reached;
 - (vi) the code or abbreviation used for the identification of such person by the bookmaker (where applicable), and
 - (vii) the account number used in respect of such person.
- (5) Restoring or replacing a database is prohibited without the approval from the Board in the prescribed format.
- (6) A bookmaker shall ensure that every duplicate backup disc or such other medium as may be required submitted to the Board and retained by the licence holder in terms of this rule clearly specifies in printed text on the exterior thereof:
 - (a) the name of the licence holder to which the disc or such other medium as may be required relates;
 - (b) the name of the licensed premises to which the disc or such other medium as may be required relates provided that where the holder of a bookmaker licence offers betting on more than one licensed premises, and all betting

transactions conducted are centrally monitored and controlled on one licensed premises ("the central premises"), then the name of the licensed "central" premises shall be appended to the disc or such other medium as may be required, and

(c) the calendar month and year to which the disc or such other medium as may be required relates.

18. **Printouts**

The holder of a bookmaker licence shall, on request, produce such printouts of information contained in its records as the Board may require from time to time.

19. Tickets

At a minimum, any ticket issued to a player shall contain -

- (1) the ticket number;
- (2) the type of event or contingency;
- (3) the date of the event or contingency;
- (4) the date and time (hh:mm:ss) the ticket was issued;
- (5) the name or identifying number of the event or contingency;
- (6) the venue of the event or contingency;
- (7) the subject in respect of which the bet is laid;
- (8) the player's stake;
- (9) the bookmaker's commitment;
- (10) the bet type;
- (11) the name of the holder of a bookmaker licence, and
- (12) the address of the licensed premises (cash bets)
- (13) A statement that limits may be applicable and are accessible at the premises or on the website for online operators(cash bets)
- (14) "in-running betting" must be indicated where applicable

20. Power or system failure

- (1) In the event of a power failure or system failure, a manual system of wagering record keeping may be implemented by the holder of a bookmaker licence to process bets; provided that-
 - (a) the licence holder shall inform the Board in writing of the power or system failure within 24 hours;
 - (b) the licence holder notes, in a register kept for such purpose-
 - (i) the exact date and time of the failure;
 - (ii) the nature of the failure, and
 - (iii) the duration of the failure, specifying the exact date and time that reconnection to the system is established;
 - (c) all bets laid or taken by the licence holder during the failure shall simultaneously be manually recorded in a numbered ticket book contemplated in Rule 32, a fieldbook as contemplated in Rule 33, subject to the provisions of Rule 31 pertaining to registers; and
 - (d) upon reconnection to the power or system, all transactions manually recorded in the ticket book pursuant to paragraph (c) shall be recreated on the computerised wagering system and cross-referenced with the corresponding numbers in the ticket book.

- (2) Notwithstanding the provisions of sub-rule (1), the Board may, in respect of power or system failures generally, require, or on written application by a licensed bookmaker, approve-
 - (a) the use of a master-slave system, which shall operate in such a manner that the master and slave components of the system have identical capabilities and may operate independently of one another without in any way compromising any of the system requirements laid down by the Board, or
 - (b) the use of an acceptable alternative source of electrical power generation on the licensed premises.

Part IV

Recording of bets on licensed premises by the holder of a totalisator licence

21. General Provisions

A totalisator operator shall use only such computerised record-keeping system and upgrades, amendments or improvements thereto as have been approved by the Board for the purpose of recording betting transactions.

22. Computerised back-ups

- (1) A totalisator operator shall make a daily backup or a single consolidated backup where betting is offered at multiple licensed premises of all operational data contained in its approved wagering record keeping system pertaining to all contingencies on which betting is offered, on compact disc, tape, or such other medium as may be prescribed by the Board, which shall be retained in a secure place of storage on the licensed premises, or on such other premises as may be approved by the Board, for a period of five (5) years from the date of creation thereof, or such further period, pending any investigation, as the Board may require.
- (2) A totalisator shall, once quarterly, before the 15th day of the subsequent month, in respect of the transactions concluded during the preceding quarter, provide the information contemplated in sub paragraph (1) to the Board in the format prescribed, provided that that it is not required from a totalisator to submit a duplicate backup copy to the Board where the holder of a totalisator licence provides the facility for an officer of the Board to remotely connect to its wagering record keeping system for the purposes of accessing the database in order execute audits.
- (3) A totalisator operator shall record the personal details of all players with whom it has laid bets on account or credit containing, at a minimum
 - (a) in the case of a legal person:
 - (i) the name of the entity;
 - (ii) the registration number of the entity;
 - (iii) the registered trading address of the entity;
 - (iv) the telephone number at which the entity can be reached; and
 - (v) the code or abbreviation used for the identification of such entity by the totalisator (where applicable); and
 - (vi) the account number used in respect of such entity;
 - (b) in the case of a natural person:
 - (i) the name and surname of the person;
 - (ii) a copy of the personal identification document, drivers licence or passport of the person clearly indicated as verified to be a true copy of original;
 - (iii) for non-face to face verification a certified copy of the personal identification document, drivers licence or passport of the person;
 - (iv) the residential address (not older than 3 three months at the time of the application) of such person substantiated by supporting documentation;

- (v) the telephone number at which such person can be reached;
- (vi) the code or abbreviation used for the identification of such person by the totalisator (where applicable); and
- (vii) the account number used in respect of such person.
- (4) Restoring a database is prohibited without the approval from the Office of the Board in the prescribed format.
 - (5) A totalisator operator shall ensure that every duplicate backup disc or tape submitted to the Board and retained by the licence holder in terms of this rule clearly specifies in printed text on the exterior thereof:
 - (a) the name of the licence holder to which the disc or tape relates; and
 - (b) the name of the licensed premises to which the disc or tape relates;
 - (c) the calendar month and year to which the disc or tape relates.

23. Tickets

Any ticket issued by a totalisator operator to a player shall contain, at a minimum -

- (1) the ticket number;
- (2) the bet type;
- (3) the date of the event or contingency;
- (4) the time the ticket was issued;
- (5) the name or identifying number of the event or contingency;
- (6) the venue of the event or contingency;
- (7) the subject in respect of which the bet is laid;
- (8) the player's stake;
- (9) the code number of the licensed totalisator operator, and
- (10) the code number of the totalisator terminal at which the ticket was issued.

24. Commingling Initiatives

- (1) A copy of the commingling agreement with an operator must be submitted to the Board before the implementation thereof by the holder of a totalisator operator licence.
- (2) Every application for the approval of a commingling agreement with a foreign totalisator operator must disclose the take-out rates in respect of each bet type to be made available, and include calculations from which it may reasonably be concluded that the implementation of the agreement will not lead to a contravention of regulation 52(2) of the Regulations.
- (3) In respect of commingling agreements with foreign operators
 - (a) unless otherwise stipulated or required by the Board, the Rules in respect of totalisator betting of the host operator in respect of the event and/or contingency in question ("the Host Rules") will apply;

- (b) the Host Rules must be submitted to the Board before the implementation of the agreement;
- (c) on all occasions that betting is conducted pursuant to such an agreement, the licence holder must have a copy of the Host Rules available for perusal by the public;
- (d) a notice, in the form required by the Board must be given to the public, of such deviations between the Host Rules and the legislation, regulations, rules, policies and/or general practice in force in the Western Cape as the Board or its Office may require; and
- (e) sufficient written confirmation that approval has been obtained from the South African Reserve Bank which must be submitted to the Board.
- (4) Players betting on commingled events and/or contingencies shall be pertinently notified of the exchange rate operative in respect of such betting transactions, as well as the fact that such rate is fixed on the morning of the event and/or contingencies and will not be affected by any exchange rate fluctuations which might occur during the course of the day in question.

25. **Aggregate Takeout**

- (1) Subject to the provisions of regulation 52(2) of the Regulations, a totalisator operator shall, by no later than the end of the month immediately following a quarter, submit to the Board in the format required by it, all average return to player percentages in respect of transactions concluded during the preceding quarter on all events and/or contingencies to which any commingling agreement with a foreign totalisator operator relates.
- (2) All average return to player percentages referred to in subrule (1) shall be calculated per day over a three-month period.

26. Levy returns

- (1) In addition to the quarterly levy return contemplated in regulation 73(1) of the Regulations, a totalisator operator shall, by no later than the end of each month, submit to the Board in the format required a supplementary levy return in respect of the transactions concluded during the preceding month, which shall reflect, or include, as the case may be -
 - (a) the amount expended by the totalisator operator on stakes and capital investment respectively and the nature thereof from resources other than the levy paid over by the Board;
 - (b) the amount expended by the totalisator operator on stakes and capital investment respectively and the nature thereof from the levy received paid over by Board;
 - (c) the total levy received, the amount applied during the month and the amount retained by the totalisator operator with respect to the levy paid over by the Board;
 - (d) totals as contemplated in sub-paragraphs 26(1)(a)-(b) for the corresponding period in the previous year; and
 - (e) a detailed account statement of the levy account reflecting all transactions for the month in respect of which the return is submitted.

- (2) A separate ledger or control account must be opened and maintained by the totalisator operator in respect of levies paid over to it by the Board, recording and balancing all deposits and receipts by the totalisator operator on a monthly basis.
- (3) Every utilisation of any portion of the levy amount, whether for stakes or capital expenditure, must be clearly allocated to the applicable expense or investment account and properly referenced.
- (4) The expenditure accounted for in terms of this Rule must differentiate between-
 - (a) capital expenditure, being an upgrade or an expansion,
 - (b) a new development, or
 - (c) an expense.
- (5) Expenditure of a capital nature shall be expenditure which:
 - (a) entails a modification of an item to materially extend its useful life, including a noteworthy increase in its capacity;
 - (b) involves the upgrading of items to achieve a substantial improvement in the quality of output;
 - (c) entails the adoption of new processes enabling a substantial reduction in previously assessed operating costs; and
 - (d) comprises new developments.
- (6) Each expenditure of levy funds by a totalisator operator must be properly authorised by its management and supporting source documentation retained in respect thereof.

Part V

Wagering Record-keeping software

27. Approval of betting devices and computer software programmes

- (1) A manufacturer or distributor shall not distribute betting devices or computer software programmes and, subject to Rule 32, any upgrades, amendments or improvements thereto in the Province and the holder of a bookmaker or totalisator operator licence shall not acquire, utilise or expose such for betting unless the betting device or computer software programme and upgrades, amendments or improvements thereto has been certified in the manner contemplated in Rule 28 and approved by the Board.
- (2) An application for approval of new betting devices and computer software programmes shall include a complete, comprehensive, and technically accurate description and explanation, in both technical and lay language, of the manner in which the betting device or computer software operates.
- (3) Sub-rule 1 shall constitute an offence by the manufacturer and distributor concerned, which conduct shall be penalized separately for purposes of rule 42.

28. Minimum standards for betting devices and computer software programmes

- (1) No betting device or computer software programme shall be approved by the Board unless it has been tested and certified as meeting the requirements of SANS 1718, Part IV, as amended, with reference to local legislation.
- (2) A licensed manufacturer shall at all times ensure that a betting device or computer software programme as contemplated in sub-paragraph (1) above shall accurately calculate betting transactions in accordance with these Rules and relevant norms and standards. It shall be the responsibility of the licensed manufacturer to investigate and rectify at its own cost any non-compliance identified with these Rules and the relevant norms and standards subsequent to the approval of the wagering software, upgrade or amendment thereto.
- (3) All costs involved in the testing, certification and approval of betting devices and computer software programmes shall be borne by the licensed manufacturer submitting the betting devices or computer software programmes for certification and approval.
- (4) The Board's approval of a betting device or computer software program shall not constitute a guarantee of its performance nor its safety.
- (5) The betting device(s) or software system(s) approved by the Board is for mere record-keeping purposes and does not usurp the functions of the Board in terms of auditing licensed operators' financial information for tax purposes.
- (6) The Board is not bound to incorrect calculations generated by an error or malperformance in the software approved by the Board. The Chief Executive Officer assumes the primary role of administering that the correct taxes are

paid in accordance with the applicable provisions in the Act, Regulations and the Racing and Betting Rules of the Board.

29. Change Control Management

- (1) All software media submitted to the Board shall be clearly labeled, and shall contain sufficient information to identify the version and modification level.
- (2) The identifying information utilised shall strictly follow the manufacturer's identification system, as detailed in its software configuration control procedures.
- (3) Each software revision must be drafted in accordance with the criteria set forth in Annexure E.1 and submitted on the prescribed form as per Annexure E.2 and be implemented accordingly.
- (4) The manufacturer shall ensure that new versions of software submitted are cross-referenced back to previous certified releases, adhere to the conditions set forth therein where approval is granted and shall make use of Annexure E.2 for this purpose.
- (5) The Board may from time to time issue guidance notes with respect to the interpretation and completion of Annexures E.1 and E.2 as the need arises.

30. Time of computerised record-keeping systems

- (1) The holder of a bookmaker or totalisator operator licence which uses a computerised record-keeping system to process bets and issue tickets shall, on a daily basis, ensure that the time on the internal clock of the file server in use does not differ from the standard South African time as determined from time to time by the Department of National Metrology Laboratory of the Council for Scientific and Industrial Research CSIR by more than ten seconds provided that if at any stage the time difference exceeds the prescribed norm, such licence holder shall adjust the time on the clock of the file server accordingly.
- (2) It shall be the responsibility of every licence holder contemplated in sub-rule (1) to ensure that, before a race meeting or sport event starts, the time on the file server corresponds with the Standard South African time.

PART VI

Books, accounts and records

31. **Register**

- (1) A register shall be used to keep a record of all Ticket books, Field books and Statement of Account books as well as notes in relation to manual back-up transactions by the holder of a bookmaker licence.
- (2) The name of the holder of a bookmaker licence and, where the register pertains to individual licensed premises, the physical street address of that licensed premises shall be recorded on the front cover of each register.
- (3) A register shall consist of consecutively pre-numbered pages permanently bound together.
- (4) The register shall contain the following columns for entering information pertaining to ticket books (Annexure A.1):
 - (a) the number of the ticket book;
 - (b) the number of the first ticket in the ticket book;
 - (c) the number of the last ticket in the ticket book;
 - (d) the date when the first ticket in the ticket book was issued;
 - (e) the date when the last ticket in the ticket book was issued; and
 - (f) an indication whether the ticket book was used -
 - (i) for betting on horseracing, or
 - (ii) for betting on other events or contingencies,

provided that any multiple bet of which a bet on horseracing forms any part shall be deemed in its entirety to be a bet on horseracing.

- (5) The register shall be used as follows for making ticket book entries:
 - (a) When ticket books are received from printers or stationers, every ticket book number and the numbers of the first and last tickets in each book shall be entered in numerical order in the register.
 - (b) When a ticket book is taken into use, the date on which the first ticket was issued shall be entered in the register.
 - (c) Tickets shall be issued strictly on a numerical basis, so that no ticket books shall contain any blank spaces preceding the last entry therein.
 - (d) When a ticket book is full, the date on which the last ticket was issued shall be entered in the register.
- (6) The register shall contain the following columns for entering information pertaining to field books (Annexure A.1):
 - (a) the field book number;
 - (b) the number of pages in each field book;
 - (c) the date of the first entry in each field book; and
 - (d) the date of the last entry in each field book.

- (7) The register shall be used as follows for field book entries:
 - (a) All such field books shall, on receipt from the printers or stationers, be entered in the register.
 - (b) When any such field book is taken into use, the date of the first entry therein shall be entered in the register.
 - (c) When any field book is full, the date of the last entry therein shall be entered in the register.
- (8) All ticket books and field books entered in the register shall be available on the licensed premises, or such other premises as may be approved by the Board, for a minimum period of five (5) years from the date of the last entry therein, or such other period, pending any investigation, as the Board may require.

32. Ticket books

- (1) The ticket books (Annexure A.2) shall be in the following format:
 - (a) In respect of an off-course holder of a bookmaker licence -
 - (i) the name of the bookmaker and the physical address of the licensed premises shall be preprinted on the front cover of each book;
 - (ii) ticket books shall be serially numbered starting with the ticket book with the lowest ticket number;
 - (iii) a ticket book shall consist of consecutively numbered tickets permanently bound together, at least in duplicate;
 - (iv) the number printed on the original ticket shall in like manner be printed on the copies thereof;
 - (v) the name of the bookmaker and the physical address of the licensed premises shall be printed on the original ticket;
 - (vi) the original ticket and the copies thereof shall contain spaces for the insertion of the event or contingency venue, the event or contingency number or name, the event or contingency date and, in the case of account, credit or take-back bets, the name of the player or bookmaker respectively;
 - (vii) no copy or copies of any ticket shall be perforated or weakened in any manner;
 - (viii) the original ticket and the copies thereof shall contain spaces for the insertion of the subject or subjects of the bet, the stake, the bet type, the bookmaker's commitment and any other particulars relevant to the bet; and
 - (ix) the original ticket shall be perforated in such manner as to allow easy detachment.
 - (b) In respect of an on-course holder of a bookmaker licence -
 - (i) Ticket books shall be serially numbered, starting with the ticket book with the lowest ticket number, and shall consist of consecutively numbered tickets permanently bound together;
 - (ii) the name of the bookmaker and the physical address of the licensed premises shall be printed on each ticket;

- (iii) each ticket shall contain spaces for the insertion of the event or contingency venue, the event or contingency number and the event or contingency date and, in the case of an account, credit or take-back bet, the name of the player or bookmaker respectively, and
- (iv) each ticket shall contain spaces for the insertion of the name or names, or the number or numbers of the subject or subjects of the bet, the stake, the bet type, the bookmaker's commitment and any other particulars relevant to the bet.
- (2) Each ticket of each ticket book shall be used in numerical sequence, commencing from the lowest ticket number in such book.
- (3) When laying any bet on a licensed premises, the holder of a bookmaker licence which lays such bet shall
 - (a) in respect of a fixed odds bet
 - (i) simultaneously record the date of the bet, the event or contingency venue, the event or contingency number, the name or number of the subject or subjects of the bet, the player's stake, the bet type, the bookmaker's commitment and any relevant details pertaining to the bet on the next unused ticket in the ticket book;
 - (ii) in the case of a take-back bet, simultaneously record on the ticket the name of the bookmaker with which the bet was placed;
 - (iii) in the case of an account or credit bet, record on the ticket the name of the player with whom or bookmaker with which the bet was laid;
 - (iv) issue the original ticket to the punter who placed the bet, unless the bet was placed by telephone, in which case the original ticket shall remain in the ticket book, and
 - (v) enter the particulars of such bet in the relevant field book as hereinafter prescribed; and
 - (b) in respect of an open bet
 - (i) simultaneously record the date of the bet, the event or contingency venue, the event or contingency number, the name or names or the number or numbers of the subject or subjects of the bet, the player's stake, the bet type and any relevant details pertaining to the bet on the next unused ticket in the ticket book;
 - (ii) in the case of a take-back bet, simultaneously record on the ticket the name of the bookmaker with which the bet was placed;
 - (iii) in the case of an account or credit bet, record on the ticket the name of the player with whom or bookmaker with which the bet was laid;
 - (iv) issue the original ticket to the player who placed the bet, unless the bet was placed by telephone, in which case the original ticket shall remain in the ticket book; and
 - (v) enter each bet on a page designated for open bets in the relevant field book.

- (4) At the end of the day the holder of a bookmaker licence shall clearly mark all winning bets as "(W)" and indicate the progressive takeout on the tickets issued in respect of all winning bets.
- (5) In the case of a bet laid off-course, which has been cancelled, the holder of a bookmaker licence shall clearly mark the ticket in question as cancelled and attach the original ticket and all copies thereof to the corresponding ticket book copy.
- (6) In the case of a winning bet laid on-course, the holder of a bookmaker licence shall
 - (a) collect all original winning tickets upon payout;
 - (b) sort winning tickets together into numerical sequence; and
 - (c) attach the winning tickets to the copy of the page of the fieldbook, referred to in Annexure C.1, on which such winning bet was recorded.

33. Field books

- (1) Field books (Annexure C.1) shall be in the following format:
 - (a) field books shall be serially numbered; and
 - (b) a field book shall consist of consecutively numbered pages permanently bound together, at least in duplicate; and
 - (c) no original page of the fieldbook shall be perforated or weakened in any manner; and
 - (d) the copies of the original pages of the fieldbook shall be perforated in such manner as to allow easy detachment; and
 - (e) the name of the holder of a bookmaker licence and the physical address of the licensed premises shall be recorded on the front cover of each field book.
 - (f) A field book shall contain spaces on every page thereof for the insertion of the following:
 - (i) the event or contingency venue;
 - (ii) the event or contingency name or number; and
 - (iii) the event or contingency date.
- (2) Separate field books may be used for
 - (a) horseracing;
 - (b) other sporting events; and
 - (c) other events or contingencies,

provided that any multiple bet of which a bet on horseracing forms any part shall be deemed in its entirety to be a bet on horseracing.

- (3) Every holder of a bookmaker licence shall, in the manner hereinafter prescribed, enter into the field book the particulars of
 - (a) all bets laid on the licensed premises on a particular day; and
 - (b) all take-back bets placed by the bookmaker in order to cover a commitment reflected in such book, as finally determined upon that day.

- (4) No page of the field book shall relate to more than one event or contingency; provided that any page may be horizontally subdivided to form two or more shorter pages, the one below the other, each of which shall be clearly demarcated and shall relate to a separate event or contingency.
- (5) (a) No column on any page of a field book shall, in respect of fixed odds bets, relate to more than one subject; provided that any column may be horizontally subdivided to form two or more shorter columns, the one below the other, each of which shall be clearly demarcated and shall be a separate column.
 - (b) The name of any subject taking part in an event or a contingency in respect of which fixed odds bets have been laid on the licensed premises shall be entered at the top of a column before any entry is made therein.
 - (c) Each column referred to in paragraph (a) shall be divided vertically into no fewer than five sub columns.
- (6) The following entries shall be made in a field book:
 - (a) in respect of all fixed odds bets
 - (i) the name or number which identifies the event or contingency concerned;
 - (ii) the venue at which and the date on which such event or contingency takes place;
 - (iii) at the head of each separate column referred to in subrule (5)(a), the name or names of the subject or subjects taking part in such event or contingency in respect of which fixed odds bets were laid or placed by the bookmaker concerned; and
 - (iv) in the sub-columns referred to in subrule (5)(c), the following particulars, from left to right and on the same horizontal line, pertaining to each such bet in the following sequence:
 - (aa) the progressive take-out in respect of the subject concerned;
 - (bb) the bookmaker's commitment in respect of each individual bet;
 - (cc) the player's stake in respect of each individual bet;
 - (dd) the progressive total of players' stakes in respect of the subject concerned; and
 - (ee) the number of the ticket issued in terms of rule 32 (3)(a)(iii);
 - (v) the winning take-out, the winning stake and the total stake in respect of all bets for each event or contingency, next to the last subject; and
 - (vi) once the outcome of the race, event or contingency is known, a mark "(W)", identifying a winning bet, and
 - (b) in respect of all open bets
 - (i) the place at which and the date on which the outcome of the bet or bets concerned is finally determined;
 - (ii) the total payout, total winning stake and total stake in respect of all bets for each day;

- (iii) in the sub-columns referred to in sub-rule (5)(c), the following particulars, each from left to right and on the same horizontal line, pertaining to each such bet in the following sequence:
 - (aa) the progressive takeout in respect of each bet;
 - (bb) the bookmaker's commitment in respect of each bet;
 - (cc) the player's stake in respect of each bet;
 - (dd) the progressive total of players' stakes in respect of each bet, and
 - (ee) the number of the ticket issued in terms of rule 32(3)(a)(iii), and
- (c) in respect of take-back bets, the records prescribed by rule 34; provided that where any such bet is won by the bookmaker concerned, it shall not be necessary to complete sub-columns (aa) and (bb) contemplated in subparagraph (b)(iii).

34. Recording of take-back bets

- (1) Every holder of a bookmaker licence which places a take-back bet on any subject in order to cover the commitment or expected commitment reflected in
 - (a) a field book in respect of such subject, shall record such bet, where such commitment exists or is anticipated in respect of fixed odds bets, by entering the following from left to right and on the same horizontal line in the sub-columns referred to in rule 33(5)(c), of the column in respect of such subject:
 - (i) a figure arrived at by deducting from the progressive take-out in respect of such subject at the time of taking such bet:
 - (aa) the sum of the commitment of the bookmaker laying such bet and the amount staked by the bookmaker placing such bet; or
 - (bb) the amount paid by the holder of a totalisator operator licence,

as the case may be;

- (ii) the commitment of the bookmaker laying such bet, or a figure arrived at by deducting from the amount paid by the holder of a totalisator operator licence the amount staked by the licensed bookmaker placing such bet, as the case may be, which figure shall be clearly highlighted or circled;
- (iii) the amount staked by the bookmaker placing such bet, which figure shall be clearly highlighted or circled;
- (iv) a figure arrived at by deducting from the progressive total of players' stakes on such subject the amount staked by the bookmaker placing such bet; and
- (v) the number of the ticket where such bet is a totalisator bet, and
- (b) a field book in respect of such subject, shall record such bet, where such commitment exists or is anticipated in respect of open bets, by entering the following from left to right and on the same horizontal line in the columns, referred to in rule 33(5)(c), of the page of such book relating to open bets:

- (i) a figure arrived at by deducting the following from the progressive takeout in respect of open bets:
 - (aa) the payout by the bookmaker laying such bet; or
 - (bb) the amount paid by the holder of a totalisator operator licence,

as the case may be;

- (ii) the payout by the bookmaker laying such bet, or a figure arrived at by deducting from the amount paid by the holder of a totalisator operator licence the amount staked by the bookmaker placing such bet, as the case may be, which payout or figure shall be circled in ink;
- (iii) the amount staked by the bookmaker placing such bet, which amount shall be clearly highlighted or circled;
- (iv) a figure arrived at by deducting from the progressive total of players' stakes on such open bets the amount staked by the bookmaker placing such bets; and
- (iv) the number of the betting ticket where such bet is a totalisator bet;

provided that where any such bet is lost by the bookmaker placing it, it shall not be necessary to make the entries contemplated in subparagraphs (i) and (ii).

- (2) When the holder of a bookmaker licence places a take-back bet in respect of an expected commitment and
 - (i) the commitment does not materialise, the take-back bet shall be considered a bet and shall not be deductible for betting tax purposes; or
 - (ii) the commitment only materialises partially, the bookmaker shall only deduct so much of the take-back bet as pertains to the commitment in so far as it so materialises, the rest being considered a bet, which shall not be deductible for betting tax purposes.
- (3) The recording of a fixed odds bet in respect of two or more subjects taking part in the same event or contingency shall be deemed to be a bet on one subject and shall be recorded in a separate column in the field book in the same manner as fixed odds bets in respect of one subject; provided that a consolidated entry may be made in respect of two or more such bets.
- (4) Open bets laid or deemed to have been laid in or on licensed premises, which have been finally determined during any one week, shall be recorded in the field book as if they were open bets laid in respect of a single subject in a single event or contingency which took place during that week.
- (5) A licensed bookmaker shall, when making an entry representing a negative quantity in a field book in respect of
 - (a) the take-out;
 - (b) the progressive total of players' stakes on a particular subject; or
 - (c) the progressive total of players' stakes on all subjects in an event or a contingency,

must circle such entry.

35. Accounts Receivable and Payable ledger

- (1) An Accounts Receivable and Payable ledger must contain an address book in the following format:
 - (a) An address book shall record the prescribed personal details of all players in respect of whom the bookmaker has laid or placed account or credit bets, and shall contain the following minimum information:
 - (i) In the case of a legal person:
 - (aa) the name of the entity;
 - (bb) the registration number of the entity;
 - (cc) the registered trading address of the entity;
 - (dd) the telephone number at which the entity can be reached; and
 - (ee) the code or abbreviation used for the identification of such entity by the bookmaker (where applicable); and
 - (ff) the account number used in respect of such entity;
 - (ii) In the case of a natural person:
 - (aa) the name and surname of the person;
 - (bb) a copy of the personal identification document, drivers licence or passport of the person;
 - (cc) the residential address of the person substantiated by supporting documentation;
 - (dd) the telephone number at which the person can be reached;
 - (ee) the code or abbreviation used for the identification of such person by the bookmaker (where applicable); and
 - (ff) the account number used in respect of such person.
 - (b) An address book shall have an alphabetical index.
 - (c) An address book shall be written up on the same day on which the bookmaker has laid or placed an account or credit bet with a player.
- (2) An Accounts Receivable and Payable ledger must contain player statements of all transactions (Annexure D) which shall be in the following format:
 - (a) The name of the holder of a bookmaker licence, the physical address of the licensed premises and the statement date shall be recorded on each statement.
 - (b) The statement shall reflect -
 - (i) the name of the player with whom bets were laid and/or placed;
 - (ii) the ticket number or transaction reference;
 - (iii) the amount won or lost;
 - (iv) the transaction date;
 - (v) details of the transaction with respect to journal entries; and
 - (vi) the amount payable to or due by the bookmaker.
 - (c) A statement shall reflect the transaction details of only one player and shall be in respect of a specified tax period.
 - (d) The net amount won or lost by the player in respect of a tax period shall be calculated at the bottom of the statement.

- (e) The statement of account shall be supplied to a player on request.
- (f) The Accounts Receivable and Payable ledger shall contain the following information:
 - (i) the net amount of all account or credit bets laid, calculated in respect of a tax week in respect of each individual player;
 - (ii) the total of all take-back bets placed by the bookmaker during the tax week specified in respect of each individual bookmaker with which such bets were laid;
 - (iii) all winning payouts or refunds to players;
 - (iv) all winning payouts received from bookmakers;
 - (v) all payments of accounts to or by players or bookmakers; and
 - (vi) any balance due to or due by a bookmaker.
- (g) accounts receivable and payable of betting must only contain betting transactions between a client or player concerned and the operator of a bookmaker licence.
- (h) accounts receivable and payable of betting transactions between operators of a bookmaker licence may only relate to betting transactions directly related to the two entities concerned which may not include betting transactions in relation to a third party.

36. Manual book entries

- (1) All entries in the prescribed registers, ledgers, books and records shall be in permanent ink and in legible handwriting.
- (2) The use of correcting fluid is not permitted, and any error made shall be rectified by drawing one horizontal line through the incorrect entry in such a manner that the original entry remains legible, and writing the correct word or number above it. The person effecting such a correction shall simultaneously place his or her signature and the date of the correction alongside such correction.

Part VII

Licensing

37. Websites and mobile applications used for the purposes of betting

- (1) The holder of a bookmaker or totalisator operator licence shall ensure that, where betting is conducted, promoted or advertised from a website, mobile applications or any device utilised for such purpose, the prior approval of the Board is obtained in respect of such website, mobile applications or device utilised for such purpose, which at a minimum, shall display on the home or login page links to-
 - (a) Contact details:
 - (i) In respect of the licensed operator:-
 - (aa) mobile, office and after-hours telephone numbers at which key employees may be contacted;
 - (bb) the postal address of the operator;
 - (cc) the e-mail address of the operator; and
 - (dd) the operator's fax numbers.
 - (ii) In respect of the Board:-
 - (aa) the telephone number at which the Board may be contacted;
 - (bb) the Board's fax number; and
 - (cc) the Board's postal address.
 - (b) Mandatory Tabs or notices in respect of a licensed operator where applicable:-
 - (i) as provided for in rules 12(1), 12(2), 24(3)(d) and 3.4 as provided for in the General Rules of the; and
 - (ii) such further Tabs or notices as the Board may from time to time prescribe.
 - (c) the home pages of the websites in respect of
 - (i) the Western Cape Gambling and Racing Board;
 - (ii) the National Responsible Gambling Programme;
 - (iii) the National Gambling Board, and
 - (iv) the Financial Intelligence Centre,
 - (d) the links to the following rules as approved by the Board -
 - (i) Racing and Betting Rules of the Board,
 - (ii) Bookmakers Operational Rules; and
 - (iii) Totalisator Operational Rules .
 - (e) "Terms & Conditions", which shall contain specific reference to, but not limited to:
 - (i) Financial Intelligence Centre Act requirements;
 - (ii) Procedures pertaining to the opening of accounts;
 - (iii) Procedures pertaining to the issuing of credit;
 - (iv) Dispute resolution procedure; and
 - (v) The manner in which payment/settling is processed.

- (2) The following information must be prominently displayed with respect to Responsible Gambling on all pages of an operator's website at all times:
 - (a) the name of the licensed operator;
 - (b) the registration number of licensed operator;
 - (c) written confirmation that the operator is licensed by the Western Cape Gambling and Racing Board;
 - (d) a warning that no persons under 18 are legally permitted to gamble;
 - (e) the slogan: "Winners know when to stop" or such other slogan as may be in use by the National Responsible Gambling Programme, and
 - (f) a reference to the National Responsible Gambling Programme, and its counselling line (0800-006 008).
- (3) Details of any advertising or promotions may be displayed on a website, mobile application or any device utilised for such purpose, provided that such advertising shall comply with Rule 3 of the General Rules and has been submitted to the Office of the Board for prior approval in terms of the Act.

38. Provision for designated gambling areas on licensed premises

- (1) Persons under the age of 18 years may be permitted on a licensed premises where a licence holder has provided for a designated gambling area approved by the Board.
- (2) A licensed operator shall where access to a licensed premises is granted in terms of sub-paragraph (1) above, ensure that persons under the age of 18 years are precluded from entering or otherwise gaining access to designated gambling areas.
- (3) The Office of the Board may upon application approve the utilisation of designated gambling areas on a licensed premises. Approval may be granted after inspection of the proposed designated areas which must comply with the minimum criteria and guidelines in respect of designated areas which the Board will issue from time to time.

39. Establishment of new bookmaker or totalisator premises

Applications for the grant of a premises licence shall be submitted under cover of the prescribed application form, and shall contain, together with such other information as the Board may require from time to time, the following attachments:

- (1) a signed copy of the lease agreement in respect of the premises;
- (2) in the case of leased premises, a letter from the landlord furnishing its express consent for the establishment of the business of a bookmaker or totalisator;
- (3) a noting sheet obtainable from the Surveyor-General's office, clearly indicating physical address and erf numbers in respect of the premises;

- (4) a floor plan of the premises, clearly indicating areas to be utilised for the purpose of betting or where applicable, designated gaming areas to be utilised for the purpose of betting;
- (5) a letter from the local municipality or sub-structure, confirming -
 - (a) its consent for the establishment of the business of a bookmaker or totalisator, and
 - (b) that the premises are correctly zoned in relation to its intended usage;
- (6) a detailed explanation of the intended operation of the business in relation to:
 - (a) proposed cash, credit or account facilities;
 - (b) the proposed number of terminals;
 - (c) additional businesses and/or services offered or to be offered on the premises, with specific reference to other gambling-related businesses already situated or intended to be located on the premises;
 - (d) where the sale of liquor is proposed in respect of the premises, an indication as to whether a licence has been applied for or issued by the appropriate authority;
 - (e) the date on which trading is proposed to commence, and
 - (f) whether the proposed operation will be linked to a Wide Area Network, and if so, full details in respect thereof.
- (7) In considering the establishment of new bookmaker or totalisator premises in terms of Section 35(3) of the Act, the Board will have specific regard to educational facilities, places of worship, taxi ranks, bus terminuses in lower income or poorer areas, pension payout points including mobile or non-permanent pension payout points and tenants or neighbours within a 100 meter radius of the premises.

40. Licence to be prominently displayed

The holder of an operator licence must display a licence issued in terms of the Act in a conspicuous place in or on the licensed premises as contemplated in Regulation 39.

PART VIII

41. Calculation of Sport taxes

Where betting taxes are calculated in relation to Gross Gaming Revenue as contemplated in Regulation 70 as regards to sports betting other than horseracing and where the Gross Gaming Revenue results in a loss for a particular tax period, the Gross Gaming Revenue loss may be carried forward to the next tax period for a maximum of four tax periods and set-off against any gross profits realised during the subsequent tax periods or as prescribed by the Chief Executive Officer from time to time.

PART IX

42. Offences and penalties

- (1) Failure to comply with any of the requirements of Rules 2 (1), 2(2), 7, 11(1), 13(4), 14(2), 17(6), 22(5) and 40 shall be punishable with a maximum fine of R2 500 or such penalty as the Board may impose, or both such fine and penalty.
- (2) Failure to comply with any of the requirements of Rules 6, 8, 10, 12(1), 12(2), 12(3), 12(4), 13(3), 14(1), 14(3), 17(3), 18, 19, 22(2), 23, 25(1), 30(1) and 37(1), shall be punishable with a maximum fine of R5 000 or such penalty as the Board may impose, or both such fine and penalty.
- (3) Failure to comply with any of the requirements of Rules 13(1), 13(2), 24(1), 24(3), 24(4), 26(1), 26(3), 26(4), and 26(6), shall be punishable with a maximum fine of R10 000 or such penalty as the Board may impose, or both such fine and penalty.
- (4) Failure to comply with any of the requirements of Rules 3(2), 4, 15(4), 17(1), 17(2), 20(1), 22(1), 26(2), 29(4), 31, 32, 33, 34, 35, 36, and 37(3) shall be punishable with a maximum fine of R25 000 or such penalty as the Board may impose, or both such fine and penalty.
- (5) Failure to comply with any of the requirements of Rules 17(4), 22(3), 37(2) and 38(2), shall be punishable with a maximum fine of R30 000 or such penalty as the Board may impose, or both such fine and penalty.
- (6) Failure to comply with any of the requirements of Rules 3(1), 15(1), 16, 21, 22(4), 27(1), and 27(3) shall be punishable with a maximum fine of R50 000 or such penalty as the Board may impose, or both such fine and penalty.
- (7) Failure to comply with any of the requirements of Rule 17(5), shall be punishable with a maximum fine of R100 000 or such penalty as the Board may impose, or both such fine and penalty.
- (8) Where these Rules make provision for the imposition of fines, the amount of such fines may be doubled in the event of a second or subsequent contravention by any licence holder.

43. Date of commencement

These rules shall come into operation on the date of publication thereof in the Government Gazette.

PART [I]X Annexure A.1

REGISTER (Rule 34)

(For books other than ticket books)

BOOK NUMBER	NUMBER OF PAGES IN BOOK	DATE OF FIRST ENTRY IN BOOK	DATE OF LAST ENTRY IN BOOK
	100	01/01/1005	0.4/02/1.005
1	100	01/01/1995	04/03/1995
2	100	05/03/1995	07/06/1995
3	100	08/06/1995	02/10/1995
4	100	03/10/1995	03/01/1995
5	100	04/01/1995	02/06/1995
6	100	03/06/1996	
7	100		
8	100		
9	100		
10	100		
11	100		

Annexure A.2

TICKET	BOOK	REGIS	TER (Rule ?	35)	
NUMBER OF TICKET BOOK	NUMBER OF FIRST TICKET	NUMBER OF LAST TICKET	DATE WHEN FIRST TICKET WAS ISSUED	DATE WHEN LAST TICKET WAS ISSUED	HORSE RACING/ OTHER [EVENTS OR] CONTINGENCIES
1	1	300	01/01/1995	14/01/1995	HORSE RACING
2	301	600	01/01/1995	12/01/1995	HORSE RACING
3	601	900	01/01/1995	03/02/1995	SPORTS BETTING
4	901	1200	12/01/1995	26/01/1995	HORSE RACING
5	1201	1500	15/01/1995	30/01/1995	HORSE RACING
6	1501	1800	26/01/1995	09/02/1995	HORSE RACING
7	1801	2100	31/01/1995	13/02/1995	HORSE RACING
8	2101	2400	03/02/1995	09/03/1995	SPORTS BETTING
9	2401	2700	10/02/1995	23/02/1995	HORSE RACING
10	2701	3000	13/02/1995	20/02/1995	HORSE RACING
11	3001	3300	21/02/1995	06/03/1995	HORSE RACING
12	3301	3600			
13	3601	3900			
14	3901	4200			
15	4201	4500			
16	4501	4800			
17	4801	5100			

Annexure B1

OFF COURSE TICKET

No. 6001		
KuilsRiver	Shop 13, Marine Drive,]
Tel: 021541132	8 Fax: 021-5411329	
Mr/Ms		
Date:	Event:	- 1
	PARTICULARS OF BET	
		_
		.
		- III
		- !
		_

Rule 35 includes the insertion of the subject(s), the stake, the bookmaker's commitment and any other particulars relevant to the bet.

Annexure B2

	OPTION 1							OP	TIC)N 2				
ATLANTIS TATTER	RSALL	No.6001	AT	LAN ⁻	TIS TA	TTEF	RSAL	L					No.	6001
MR DE VOUZE	Shop 13, Merine Drive, Ku	uils River	MR	DE '	VOUZ	E	Sho	p 13,	Marin	e Drive	, Kuils F	River		
Tel: 021-5411328	Fax: 0215411329		Tel	:5411	1239			Fax	x: 021	54113	329			
Ken	ilworth Race Course						Durl	oanvi	lle Ra	ace Cou	ırse			
Mr/Ms			Mr/	Ms										
Date :	Event :		Dat	e:						r			r	
PAI	RTICULARS OF BET		Į			RACE	•			,	VENUE	:	но	RSE
						NO							N	o
			1	2	3	4	5	6	7	СТ	TVL	NT	1	11
			8	9	10	11	12	13	14	BFT	PE	KIM	2	12
									-		=	-	3	13
			ļ										4	14
	•												5	15
													6	16
													7	17
													8	18
													9	19
													10	20

Annexure C.1

FIELD BOOK (Rule 36)

 \mathbf{L}

EVENT: N	Ailnerton	DATE	: 11 Apr	il 1995			RACE	: 3	
	FA	ST OPER	ATOR			JU	MP FOR .	JOY	
Prog. takeout	Commitment	Stake	Prog. Stake	Ticket no.	Prog. takeout	Commitment	Stake	Prog. Stake	Ticket no.
300	170	130	130	6001	3000	2000	1000	1000	6003
725	300	125	255	6002	3310	210	100	1100	6004
1075	250	100	355	6006	2445	590	275	825	6005
1195	80	40	395	6007	2655	150	60	885	6010
495	500	200	195	6011					
527	22	10	205	6012			W		
		L							
		ALLIGAT							
Prog. takeout	Commitment	Stake	Prog. Stake	Ticket no.					
1100	1000	100	100	6008	1				
2475	1250	125	225	6009]				
9075	(6000)	600	825	6013]				
3025	5500	550	275	6014]				
						Summar	y		

Winning Take-out

Winning Stake

Total Stake

Annexure C.2

2655.00

885.00

1365.00

RESPONSI	BLE GAMB	LING PROGRAMME (RGP) - Rule 14
NAME	DATE REFERRED	DESCRIPTION OF INCIDENT THAT RESULTED IN THE REFERRAL TO RGP
	l l	

39

ACCOUNTS RECEIVABLE AND PAYABLE LEDGER

ATLANTIS TATTERSALL

MR DE VOUZE Shop 13, Marine Drive, Kuils River

Tel: 021-5411328 Fax: 021-5411329

Mr/Ms						Date: / /					
TICKET NUMBER	TICKET DATE OF REFERENCE NUMBER TRANSACTION	REFERENCE TYPE SUBJECT'S OF NAME OR BET NUMBER	TYPE OF BET	SUBJECT'S NAME OR NUMBER	DETAILS OF THE TRANSACTION	U	STAKE	STAKE TAX DUE AMOUNT AMOUNT BALANCE WON LOST	AMOUNT WON	AMOUNT LOST	BALANCE
					TOTAL						

Change Control Management Guide (Rule 32)

Upgrade Terminology

The terms patch, service pack, upgrade and hot fix are used interchangeably to mean changes to software after its release. The process for deploying is the same in each case. However, each term has the following more specific meaning:

Service Packs

Service packs keep the product current, correct known problems, and may also extend the functionality of a computer network. It includes tools, drivers, and updates, including enhancements developed after the product is released.

Service packs are product specific, therefore there must be separate service packs for each product. However, the same service pack may generally be used for different versions of the same product. Service packs are also cumulative. Each new service pack contains all of the fixes in previous service packs, as well as any new fixes and system modifications that have been recommended since. It should not be necessary to install a previous service pack before installing the latest one.

Hot fixes or Critical Modifications

Hot fixes or emergency modifications are provided to a group or individually when critical problems are experienced for which no feasible workaround is available. Hot fixes do not undergo extensive regression testing and is issue specific. Groups of hot fixes are periodically incorporated into service packs, at which time they undergo more rigorous testing and are made available.

Security Patches

Security patches are designed to eliminate security vulnerabilities. The software may be exposed to hostile manipulation via malicious code, malevolent operators or attackers wanting to break into computers who can exploit these vulnerabilities. These patches are analogous to hot fixes but are deemed mandatory, if the circumstances require, it must be deployed quickly. Many security patches are for client-side (often browser) issues. It may or may not be relevant to a server installation. It is also referred to as a Critical Patch Updates commonly known as a collection of patches for multiple security vulnerabilities. It may include a number of non-security fixes that are required (because of interdependencies) by those security patches.

<u>Upgrade</u>

Upgrade's extends the product's functionality and value. It keep's the product current with emerging trends, the needs of the IT environment, players or regulators.

Managing the Process

A good change control procedure has an identified owner, a path for player input, an audit trail to account for all changes, a clear announcement and review period, testing procedures, and a well understood rollback plan.

> Categorising Patches

As each new patch becomes available, the importance to the environment should be determined. Understanding its importance will help determine how soon one will need to deploy it and how much testing is required. The impact levels are shown in the following table.

	V	u	lnera	ıbil	lity	Ratings
--	---	---	-------	------	------	---------

	ueing5
Critical	These risks are devastating and include: a) Loss of confidentiality, integrity and availability is likely to have a catastrophic adverse effect on the organization or individuals associated with the organisation (e.g., regulators, players); b) There is a total compromise of system & database integrity; c) There is a total shutdown of the affected resource; d) There is a complete loss of system protection that may result in catastrophic physical or property damage and loss; e) There may be a catastrophic loss of revenue or productivity; f) Significant web site defacement, denial-of-service, or full control is denied; g) Elevation of privilege, data disclosure, or modification that results in the above mentioned risks; and h) Arbitrary code is active without user action; remote escalation of privilege that results n the above mentioned risks. Countermeasures recommended to mitigate these risks should be implemented immediately without prior approval of the Board. However, a request for the modification must be submitted to the Board in the prescribed form within 5 days.
High	These risks are significant and include: a) Loss of confidentiality, integrity and availability is likely to have a serious adverse effect on the organization or individuals associated with the organization (e.g., regulators, players); b) There is a compromise of system & database integrity; c) There is loss of system protection that may result in material physical or property damage or loss; d) Partial web site defacement, denial-of-service, or full control is compromised; and e) There may be a significant loss of revenue or productivity. There is reduced performance or interruptions in resource availability. Countermeasures recommended to mitigate these risks should be implemented as a matter of urgency without the approval of the Board provided that a notification prior to applying the changes has been submitted to the Office of the Board. However, a request for the modification must be submitted to the Board in the prescribed form within 10 days.
Moderate	These risks are less significant. Risks include but are not limited to: a) Loss of confidentiality, integrity and availability is likely to have an adverse effect on the organization or individuals associated with the organization (e.g., regulators, players); b) Compliance to provincial legislation is severely compromised; c) Difficult to exploit, unusual configuration, or transient effect Auditable data disclosure, modification; d) A moderate loss of revenue or productivity to the organization; and e) There is unconfirmed source or possibly multiple conflicting reports. There is little confidence in the validity of the reports. Countermeasures recommended to mitigate these risks should be implemented upon prior approval of the Board in the prescribed form.
Low	These risks are low. Risks include but are not limited to: a) Loss of confidentiality, integrity and availability is likely to have only a limited adverse effect on the organisation or individuals associated with the organization; b) Limited impact such as disclosure of scripts. Untargeted or fragmentary data theft or modification, limited denial-of-service; c) Compliance to provincial legislation less significant; and d) There is no potential for loss or damage to physical assets, productivity, revenue or taxes. Countermeasures recommended to mitigate these risks should be implemented during routine maintenance upgrades upon prior approval of the Board in the prescribed form.

The rating system categorises vulnerabilities, according to their potential impact if the vulnerability is exploited and the likelihood of that happening. Patches must be categorised based on an individual environment.

Reviewing of Patches

Software changes and any patches which are going to be installed in an environment must be thoroughly tested. How much testing is appropriate will depend on how it has been categorised.

At a minimum, each change control procedure must consist of the following steps:

- a) Identifying the patch owner For all patches, it should have an identified owner who is responsible for the evaluation of the patch;
- b) Reviewing all documentation Before applying any service pack, hot fix, or security patch, all relevant documentation should be read and peer reviewed. The peer review process is critical as it mitigates the risk of a single person missing critical and relevant points when evaluating the update;
- Verifying the patch category After further assessment of the patch, it may need to change its category;
- d) Server Operations After the patch is installed correctly, ensure that the server continues to work properly. Review the Event Log and System Monitor for any unexpected results. Test all of the server functions and verify that everything operates as it should;
- e) Application Operations As part of the testing procedure, test the patch with any applications that coexist on the servers and make sure to identify any issues with dependencies. After installing the patch, verify that all applications continue to work as before;
- f) Uninstall It is possible that despite the testing, after installing the patch it will run into problems, which will require an uninstall action. It is important, therefore, to test that the uninstall works. After uninstalling, verify that the server continues to run as expected and continue to watch the Event Log and System Monitor counters; and
- g) Creating a Rollback Plan Even if testing proceeds entirely without incident, it is still possible that a problem may occur in deploying the patch throughout. Provision must be made for a plan of action to restore the computer to its original state before the patch was deployed.

Change Request Application Form

LICENSED OPERATOR:		CHANGE REQUEST No.	
Section of STAND	ARD effected	<u>Date</u>	
Submitted to		proval Certified by laboratory ormation Approval da	
Proposed change (at least one should be mar		re <u>Hardward</u>	Network
Source/ Product		Previous Ver	sion No.
		New Version	No.
Work item	N. CH. L/D. I		
Category	Nature of Upgrade/Patch A Service Pack	Effect/Impac	t Critical
<u>Category</u>	B Hotfix/Emergency modific		High
(one category	C Security Patch	Sation	Moderate
and one impact	D Upgrade		Low
should be marked.	E Editorial modification		2011
Modules affected Consequences if napproved	not		
Components or		*CRC No.	
Modules Affected		CRC No.	
List File names & new CRO	C''s	CRC No.	
2 I no names & new CRO		CRC No.	
Other comments For Official		CRC No.	mber.
Approved/ Not Approved	Version No.	*CRC No.	
Condition(s) of approval			
Signed		Data	



Annexure F

Western Cape Gambling and Racing Board

OBJECTION/COMMENT QUESTIONNAIRE

YOU ARE HEREBY NOTIFIED THAT	(Name of Licence Holder)	ENDS TO
	ATOR PREMISES AT(Full Street Address)	
You are hereby requested to complete th comments or objections to the above app	is questionnaire, irrespective of whether you	u have any
Name of Tenant/Resident:		
Address:		
Tel: () Fax: ()	Cell:	
*Objections/Comments:	Yes No	
If yes, please detail and motivate your *ol*Delete whichever is not applicable	bjections/comments:	
SIGNATURE	 DATE	



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CHAPTER 1 - DEFINITIONS

In these rules, unless inconsistent with the context, the singular shall include the plural and vice versa and the male shall include the female.

- **1.1. BET SLIP:** shall mean the official bet slip issued by the Operator for the purpose of selecting pools, horse combinations and sport results or other predictions which are to be read by the ticket issuing machines.
- **1.2. BOX:** shall mean that mode of betting where selected horses or sport results are permutated all ways in relation to the type of bet and applies to, amongst others, the following pools: Swinger, Exacta, Trifecta and Quartet
- **1.3. CARDED:** shall mean that any horse appearing as an entry, or Reserve runner, in the official race card, regardless of whether it was scratched before or after the race card had been printed, shall be considered to be carded.
- **1.4. COMMINGLING**: The amalgamation of defined betting pools within a pre-determined community of wagering or betting entities and the declaration of a common dividend within that community. Host tote rules apply in commingled pools.
- **1.5. CUSTOMER**: shall mean a person who places a bet with a licensed OPERATOR. The words punter/investor/bettor shall have a similar meaning.
- **1.6. DIVIDEND:** shall mean the money declared to be paid to holders of winning tickets in respect of each unit bet calculated in accordance with these rules as they apply to each form of betting.
- 1.7. EACH WAY: shall mean a win and place bet on one horse issued on the same ticket.
- **1.8. EVENT:** shall mean a sport event or any lawful contingency on which betting is allowed.
- **1.9. EMPLOYEE:** shall mean a person acting as such, whether in a permanent or temporary capacity, on behalf of the Operator.
- **1.10 FIRST TIMER RULE:** Shall mean that if a horse that has not raced before, wins a leg, the first horse to finish of those in that leg that have raced before shall also qualify as a winner on selected bets except in instances where the pool is offered on races or events held outside the Republic of South Africa, in which case this first timer Rule shall not apply, or unless otherwise specified.
- 1.11. GROSS POOL: shall mean the total money received in respect of a betting pool
- **1.12. HOST JURISDICTION**: shall mean the jurisdiction where the commingled betting pools are hosted on an event.
- 1.13. JSE: shall mean the Johannesburg Securities Exchange
- **1.14. LEG:** shall mean each nominated race or event in those forms of betting where selections are required in more than one race or event. Each nominated race or event is termed a leg. The first of the nominated races or events to be run is the 1st Leg. The second of the nominated races or events to be run is the 2nd Leg and so on, depending on the number of races or events incorporated in a particular bet type.
- 1.15. MINOR: shall mean a person under the age of eighteen years.

- **1.16. NATIONAL HORSERACING AUTHORITY ("NHA"):** shall mean an association consisting of representatives of the horseracing industry tasked with the supervision or officiation of the physical horseracing events.
- 1.17. NET POOL: shall mean the Gross Pool less Statutory or permissible Deductions.
- **1.18. OFFICIAL:** shall mean a person acting as such, whether in a permanent or temporary capacity, on behalf of the Operator.
- **1.19. OFFICIAL RESULT**: shall mean the official announcement and publication of the official results or outcome of the event signalling the dividend shall be paid in terms thereof. This includes any rectified or amended result by the Operator post initial announcement and publication.
- 1.20[. OPERATOR: shall mean a company or other entity, including its subsidiaries or lawful agents whether a Club or otherwise, licensed to conduct a totalisator betting system.
- **1.21. RACE/EVENT CARD:** shall mean the official card issued by the Operator for a specific race meeting, race meetings or event, listing the participants and other relevant information relating to the event.
- **1.22. RESERVE RUNNER**: shall mean that horse that has been carded in the official race card as a replacement horse for any horse, which may be scratched from such race before a particular time. This horse retains its carded number and forms part of the carded field.
- **1.23. RULES**: shall mean the Operational Betting Rules: Totalisator herein contained, as amended from time to time hereafter.
- **1.24. RUNNER:** shall mean a horse or participant in a race or event, which has not been withdrawn before or after the start of such race or event.
- **1.25. SPOT PRICE:** shall mean the price of a commodity, a security or a currency that is quoted for immediate (spot) settlement (payment and delivery).
- 1.26. STEWARD: shall mean a person employed by or acting on behalf of NHA.
- **1.27. TICKET ISSUED:** shall mean an official betting ticket issued subject to the provisions of these rules.
- **1.28. TOTE FAVOURITE:** Is the individual horse on which the most number of win units has been taken. Should two or more horses have exactly the same number of units wagered on them, Joint Favourites shall be declared.
- **1.29. TRADING WEEK:** The trading week for purposes of these rules is the five (5) week-day period commencing at 9am on a Monday and closing at 6pm on a Friday, during which trading takes place on the JSE or any period determined by the JSE.
- **1.30. VALID TICKET:** No ticket shall be valid unless it is issued from an operative terminal on official ticket paper and contains the following minimum information relating to the venue, event, selection, bet type, amount staked, date and ticket number.
- 1.31. VALID TICKET HOLDER: is the person who presents a valid ticket for payment.

CHAPTER 2 - GENERAL

2.1 APPLICABILITY OF RULES:

- **2.1.1**These rules shall apply to bets on horse races, sporting events or any lawful contingency placed with or through the Totalisator ["Operator"] or through any outlet authorised by the Operator as the case may be, provided that, they have been approved by the Provincial Licensing Authority("PLA") having jurisdiction over the totalisator operator.
- **2.1.2.**In so far as any rule may relate to a specific totalisator pool such rule shall be applicable only if the Operator offers such pool.
- **2.1.3.** Horseracing is conducted subject to the rules of the National Horseracing Authority and any other condition(s) imposed by the PLA.
- **2.1.4.**Theserules cover all bets on events hosted by the Operators in South Africa, and do not apply to events hosted in foreign jurisdictions. The rules of the foreign host jurisdiction shall be applied when betting into such foreign pools (commingling), provided that these foreign host rules have been forwarded by the relevant Operator to each of the PLAs and are made available in advance to customers wishing to place a bet. The Operators must ensure that new foreign bets are clearly explained and any differences are clearly highlighted and published.
- **2.1.5.**These rules do not constitute an offer by the totalisator operators to any person to place a bet on the totalisator and accordingly, the totalisator operators shall not be obliged to offer any bet type provided for in these rules at any particular race meeting or for any particular horse race, sporting event or lawful contingency.
- **2.2 TAX AND COMMISSION:** Deductions as stipulated by the relevant provincial or national legislation as laid down from time to time shall be deducted from every gross pool before the calculation of any dividend.

2.3 BRACKETED HORSES:

- **2.3.1** Whenever in any race, a trainer has two or more horses carded (including Reserve runners) such horses shall be bracketed or coupled on the Totalisator for the Pick 6, 7, 8 and 9 Pools only.
- **2.3.2** Subject to the provisions of these rules, whenever a bracketed horse wins a race, all the horses in the bracket shall qualify for the purpose of the calculation and payment of Pick 6, 7, 8 and 9 dividends, unless stated otherwise.
- **2.3.3** In the event of one or more horses within a bracket being scratched such horse/s shall be substituted with the highest placed horse in the order of finish of either;
 - 2.3.3.1 the totalisator favourite or
 - **2.3.3.2** the remaining horse/s within the bracket.
- **2.3.4** The change in the trainer of a horse after the printing of the race card shall not be recognised for the purpose of bracketing of horses. The status prior to the change will remain.

2.4 REFUNDS FOR HORSERACING BETS:

- **2.4.1**Whenever a horse is withdrawn from a race before or after coming under starter's orders, or if one or more of the starting gates do not open, thus preventing a fair start; the horse shall be deemed to be scratched and the money wagered on such horse in any Win, Place, Exacta, Quartet, Swinger, Trifecta or pool shall, subject to the provisions of these rules, be refundable to the customer. If for any reason whatsoever a race, race meetings or event is abandoned or cancelled, a full refund of the total stake wagered shall be made as provided for in the refund provision for each bet type
- **2.4.1.1** A refund shall only be made on presentation of a valid ticket bearing the number of the scratched horse.

2.4.2 Change of venue or track

Where the venue of a race or track is changed from that originally advertised, the bets shall stand and pools carried over. Refunds shall be entertained on customer request, unless the race is abandoned, in which case the provisions of rule 2.4.1 shall apply.

2.4.3 Postponement of an event

Where a race, advertised to be run on a certain date is postponed to any future date -

- 2.4.3.1 within 48 hours after the original advertised date at the same venue, the bet shall stand.
- 2.4.3.2 more than 48 hours after its initial scheduling, the race shall be deemed to have been abandoned for betting purposes and the provisions of rule 2.4.1 shall apply.
- 2.4.3.2 However, the Operator may, at any time within the period mentioned above, abandon the race and provisions of rule 2.4.1 shall apply

2.5 DIVIDENDS:

- **2.5.1** All unit bet dividends shall be calculated to the completed R0-10 and any balance remaining after such calculation shall accrue to and become the property of the Operator as the case maybe.
- **2.5.2** Fractional bet dividends shall be calculated by multiplying the unit bet dividend by the percentage of the unit bet purchased and rounded down to the nearest cent. This resultant dividend is then multiplied by the number of times that the bet is won and rounded down to the nearest R0-10. Any balance remaining shall accrue to the Operator as the case maybe.
- **2.6 LOST OR MUTILATED TICKETS:** No claim shall be recognised or entertained in respect of a lost or mutilated ticket unless the Operator in its internal control procedures provides otherwise.

2.7 PRESCRIPTION:

- **2.7.1** No claim for payment of a dividend or for refund shall be admitted unless made within the period prescribed (in the relevant legislation) of the date of issue of the ticket, unless the Operator in its internal control procedures provides otherwise.
- **2.7.2** Monies unclaimed within the prescribed period after the date of issue of a ticket shall be forfeited and accrue to and become the property of the Operator subject to payment of the prescribed tax.
- **2.8 PAYMENT OF DIVIDENDS:** Subject to the provisions of these rules, payment of dividends shall commence as soon as possible after each race or event has been decided, results confirmed and declared "official". The Operator will amend the dividend as a result

of rectified or amended official result, or rectified dividend calculation and pay such corrected dividend, in which case a customer_shall not have a claim to a previously incorrectly declared dividend.

- **2.9 OBJECTIONS:** Whenever an objection against the result of a race has been lodged, any payments shall be made in accordance with the decisions of the race meeting Officials or Stewards.
- **2.10 COMPLAINTS:** No complaint either in regard to the correctness of a ticket, the correctness of change or the payment of a dividend shall be entertained unless it is made before the complainant leaves the teller/Operator's window.
- **2.11 MINORS:** No bet may be made by or on behalf of a minor and no dividend shall be paid to a minor or to anyone on behalf of a minor.
- **2.12 LIMITATION OF LIABILITY:** The Operator or any Steward, Official, Member, Independent Authorised Contractor, Agent or Employee shall not be liable for damages resulting from any breach of contract or any act relating in any way to totalisator betting for which they are responsible either directly, indirectly, vicariously or in any way, and in particular none of the aforementioned shall be liable in damages either directly, indirectly, vicariously or in any other way for loss, destruction or disappearance of any original betting ticket, or for any error made by any of the aforesaid persons, subject to Rule 2.24
- **2.13 CLOSING TIMES OF POOLS:** Bets must either be accepted by the wagering system of the Operator before the stated closing time or when the wagering system closes for the purposes of accepting bets for the particular pool for which the bet is placed. A bet cannot be accepted after the result of the event is known, if a wagering system of the operator erroneously accepts a bet in this circumstance the bet would be refunded.
- **2.14 PROHIBITION OF STAFF BETTING:** No employee, whether permanent or temporary of the Operator is entitled to participate, either directly or indirectly, in any way whatsoever in any totalisator pool or dividend while on duty, subject to the relevant provincial legislation.
- **2.15 CONFIDENTIAL:** Information and details gained with regard to any type of betting transaction are strictly confidential and no employee of the Operator may divulge such information unless in the course of duty.
- **2.16 ONUS ON CUSTOMER AND WAIVER OF CLAIM:** The onus is on the customer to ensure that a bet slip is correctly completed and that the ticket issued corresponds with the selections requested on that bet slip or in the case of a verbal bet that such ticket issued corresponds to the bet called by the said customer or in the case of a telephone bet that the bet called back by the Operator corresponds to the bet called by the said customer. The Operator shall prominently display this requirement at all of its betting outlets.
- **2.16.1** The customer shall not have any claim arising out of any error made by the Operator and the customer's failure to comply with the provision of Rule 2.16 and subject to Rule 2.24.
- **2.17 ASSISTANCE BY STAFF:** Staff who offer any advice on betting and/or assistance to customers in the completion of any bet slip or in the issue of any ticket in accordance with these Rules, shall not be liable for failure to comply with the requirements of such customer, nor shall any claim lie against the Operator.
- **2.17.1** The Operator likewise is not bound contractually for any default or omission caused by any member of staff dealing with a customer.
- **2.18 EQUIPMENT FAILURE:** In the event of breakdown in any equipment, device or means of communication employed by the Operator for processing bets, the Operator may

declare the favourite for the race (based on the dividends at the time of such failure) and such dividend or refund as may be appropriate in the circumstances having regard to the information available.

2.19 LOG TAPE OR AUDIT FILES:

- **2.19.1** The only admissible evidence to a betting transaction shall be the record of the original transaction contained on the log tape or audit files of the approved wagering system of the Operator.
- **2.19.2** In the event of a discrepancy existing between the bet details printed on the ticket issued and the aforementioned logged records the bet details reflected in the records shall prevail, subject to Rule 2.24.
- **2.20. MINIMUM GUARANTEED DIVIDENDS:** There is a minimum guaranteed dividend, for all bet types, equal to the unit of wager as provided for in Chapter 4 except where a dead heat results in more winning combinations than otherwise contemplated. However, the exception shall not apply to runners not affected by the dead heat.
- **2.21 MORE THAN 20 RUNNERS:** Where there is a field in excess of 20 runners, all runners bearing the number 20 and higher are treated as a single runner (bearing the number 20, even if the runner actually bearing the number 20 is scratched), and, notwithstanding the official result, all such runners are deemed to finish in the place that the first of such runners finishes, unless otherwise specified by the Operator.
- **2.22 OBLIGATIONS:** Customers shall be obliged to comply with any laws or conditions pertaining to payment of dividends including the Financial Intelligence Centre Act,38 of 2001.
- 2.23 RULES PERTAINING TO BETTING THROUGH INTERACTIVE WAGERING SYSTEMS, INCLUDING TELEPHONE, ON-LINE, GPRS AND OTHER TECHNOLOGY FACILITATED BETTING:
- **2.23.1** All telephone, on-line, GPRS and other technology facilitated betting transactions are subject to these Rules as amended from time to time.
- **2.23.2** A customer must have an active account with the Operator in order to transact through telephone, on-line, GPRS and other technology facilitated betting wagering systems.
- **2.23.3 CALLING OF BETS:** After the placing of a bet through a telephone, the Operator or consultant shall orally confirm what he has keyed in and obtain authority from the customer to transmit the bet to the system.
- **2.23.4** If the customer does not query or rectify the oral confirmation of the bet he is deemed to have accepted the details as called back by the Operator or consultant as being correct and becomes bound by the call back.
- **2.23.5 ALTERATION OF BETS:** No bets may be altered after they have been accepted.
- **2.23.6 DIVIDENDS:** shall be credited to the customer's account with the Operator as soon as possible after being declared "Official".
- **2.23.7 REFUNDS:** Refunds in respect of scratchings are credited to the customer's account by the Operator at the same time as dividends are paid.
- **2.23.8 COMMUNICATION FAILURE-WAIVER OF CLAIMS:** The customer shall not have any claim of any nature against Operator and/or any of its employees arising from a failure

to accept his/her bets because of delays caused by a breakdown in the telephone system and/or other telecommunication system for whatever reason.

2.23.9 SYSTEM UNAVAILABLE: Bets can only be accepted whilst the approved wagering system is operative.

2.23.10 RECORDING EQUIPMENT AND WAIVER OF RIGHTS:

- **2.23.10.1** For the protection of the customers all telephone transactions shall be recorded.
- **2.23.10.2** The recording shall be retained for a minimum period of 14 days following the race meeting or event, before being erased. In the event of a dispute being lodged the Operator shall retain the recordings until the dispute has been resolved.
- **2.23.10.3** Disputes regarding account balances and betting transactions must be made in writing within 14 days of the race meeting or event concerned. The customer shall not have a claim once this period has elapsed and the dispute has not been raised.

2.23.11 SECURITY:

- **2.23.11.1** The customer's security or personal identification code must prevent unauthorised use of his account and must not be divulged to other parties.
- **2.23.11.2** The customer shall immediately notify the Operator should he lose his account details.
- **2.23.11.3** No betting transaction or withdrawal from an account is permitted unless the customer provides his security or personal identification code or any detail required by the Operator for verification purposes.
- **2.23.12 UNAUTHORISED USE OF ACCOUNT:** The Operator shall not be liable for any loss incurred by a customer due to the unauthorised use of his account.
- **2.23.13 TERMINATION OF ACCOUNT:** The Operator shall be entitled to terminate the Operator contract or account with immediate effect at its sole discretion. The customer shall not have any claim of whatsoever nature against Operator arising out of the lawful cancellation of such contract or account other than to claim a refund of the money outstanding to the credit of his account.
- **2.24 DISPUTES:** Subject to the provisions of applicable provincial or national legislation, gambling or otherwise, the Operator shall decide on any dispute arising in any way whatsoever from the running of the totalisator betting transactions. For this purpose, the Operator shall be entitled to conduct an inquiry, which the complainant shall be obliged to attend, answer questions and be entitled to be heard, make representations and call witnesses.
- **2.24.1.** Any dispute that remains unresolved maybe referred to the relevant PLA.
- **2.25. ACCOUNT WITHDRAWALS:** Customers shall only be authorised by the Operator to make withdrawals on the effects of their dividend(s) and not their deposits. The only exception to this rule shall be on final closure of the account by the customer.
- **2.26. OFFICIAL RESULTS:** The result of a race shall be official when they are declared as such in terms of these rules, that is when the All Clear is declared by the racetrack and the "Official result" is announced by the Operator.

2.27 AVAILABILITY AND BINDING EFFECT OF RULES

- **2.27.1.**These rules shall be published and made available to the customer. It is the responsibility of the customer to make himself or herself familiar with the amendments to these rules.
- **2.27.2.**A customer who places bets or claims to have placed bets on the totalisator shall be deemed to have read these rules and to have agreed to be bound by these rules including any other rule(s) or condition (s) which may apply to the event or bet or contingency in question.
- **2.28.DORMANT ACCOUNT:** If a customer has not transacted on or made claim on a deposit made into a betting account held with the Operator, the customer will lose claim to this money after a period of three years. This money shall be forfeited by the customer to the Operator and declared as income.

2.29. EXCLUSION OR BANNING OF PERSONS FROM BETTING:

- **2.29.1.** The Operator reserves the right to exclude or ban any person or group of persons or his, her or their agent from betting or placing bets in any or all of its pools if bets placed by such a person or group of persons is believed to threaten the integrity of any of its pools or products or reputation through any of his, her or their actions. This shall also apply, but not limited, to instances where the operator is of the view that such a person/s or his, her or their agent's action(s) may undermine or manipulate any of the pools, results or dividends.
- **2.29.2.** In the event that a person, excluded or banned in terms of these provisions, manages to place any bet with the operator despite the banning or exclusion, whether direct or indirectly, whether in person or through an agent, the Operator will neither refund such a bet nor pay a dividend if such a bet is a winning bet and the Operator reserves the right to institute any action it deems necessary against any such person, group of persons and/or his, her or their agent.

CHAPTER 3 - FRACTIONAL BETTING

- **3.1. PURPOSE:** Fractional betting allows the purchase of a portion of a bet, or a bet a number of times, i.e. a fraction greater than 1.
- **3.2. APPLICATION:** Fractional betting is available on the bet types listed in 3.3 and the totalisator Rules applicable to these bet types apply to their use in fractional betting, and is offered from all betting terminals including telephone, on-line, GPRS, and other technology facilitated betting.
- **3.3. METHOD OF PURCHASE:** Subject to the provisions of Rule 4.2, Fractional betting shall apply to the following bet types: Pick 4 (Jackpot), Pick 6, Place Accumulator, Trifecta, Quartet, Pick 7, Pick 8, Pick 9 and Soccer 13, unless otherwise specified by the Operator.

The Operator must ensure that the wagering system is capable of:

- **3.3.1.** Determining the value of the bet by multiplying the horse selection (i.e. number of bets) by the unit of betting for that particular bet type.
- **3.3.2.** Comparing the amount of money wagered with the value of the bet at the unit of betting as in 3.3.1 above. The resultant percentage is then applied to the unit of betting and rounded down to the nearest cent. Thus arriving at the fractional value of each bet unit purchased, i.e. the base unit of betting.
- **3.3.3.** Multiplying this base unit of betting with the number of bets taken to determine actual cost of bet. This shall be rounded up to the nearest R0, 10.

- **3.3.4.** Adding the difference between the actual cost of the bet and the money paid (rounded up to the next R0, 10) to the gross pool for that particular bet type.
- **3.3.5.** Printing a bet ticket and in addition to the bet details normally printed, showing the percentage of the total bet purchased if less than 100%. If the bet purchased is more than a unit then the ticket shall show the number of times the bet is purchased and any fraction in excess of the whole number shall be shown as a percentage of the unit of betting.

CHAPTER 4 - UNIT OF BETTING & MINIMUM BET LIMITS

- **4.1. UNIT OF BETTING:** The unit of betting for each pool is R1-00 with the exceptions of: commingled pools (which may vary as a result of the prevailing exchange rates) Soccer 6; Soccer 4; Soccer 2; Rugby 4 and Rugby 2 for which the unit of betting shall be R6-00; the Soccer 10 for which the unit of betting shall be R2-00; the Soccer 13 for which the unit of betting shall be as stipulated by the Host Jurisdiction Rules; the Rugby 5 for which the unit of betting shall be R10-00; and the Sports Cocktail for which the unit of betting shall be R10. The Operator may amend the unit of betting on any pool or bet from time to time.
- **4.2. MINIMUM BET:** The minimum bet on all pools may differ from outlet to outlet and shall be as prescribed by the Operator and amended from time to time. Such minimum bet shall be clearly displayed in each outlet, and these prescribed levels may be subject to review by the Provincial Licensing Authorities from time to time.
- **4.2.1.** This minimum bet would apply irrespective of whether a bet is accepted at the full unit of betting or accepted at a fraction of a unit of betting in terms of these Rules.
- **4.2.2.** The minimum bet shall only apply to the total cost in respect of permutation, box and floating banker bets. Examples of these are:

600 bet combinations at R0.01 per bet (a fractional bet) shall cost R6-00 and is permitted where the minimum for the outlet is R6-00 or 300 bet combinations at R0.01 per bet (a fractional bet) shall cost R3-00 and is permitted where the minimum for the outlet is R3-00.

60 bet combinations at R0.10 per bet (fractional betting) shall cost R6-00 and is permitted where the minimum for the outlet is R6-00 or 30 bet combinations at R0.10 per bet (fractional betting) shall cost R3-00 and is permitted where the minimum for the outlet is R3-00.

A 3-horse swinger box costing R3-00 shall have to be taken twice where the minimum for the outlet is R6-00.

A 2-horse exacta boxed costing R2-00 has to be taken 3 times where the minimum for the outlet is R6-00.

- **4.2.3.** The minimum bet shall apply to each Win, Place, Double, Exacta or Swinger bet taken. If more than one bet is taken at the same time, the minimum shall apply to each bet.
- **4.2.4.** The minimum each way bet, in effect a win and place bet on the same horse, shall cost R6-00 in other words a R3-00 win and a R3-00 place bet, where the minimum in the outlet is R6-00.

CHAPTER 5 - HORSERACING BETS

5.1 WIN POOL

- **5.1.1 PURPOSE:** The purpose is to select the winner of a specified race.
- **5.1.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.1.3 BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.1.4. CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning horse.

5.1.5. DEAD HEAT:

- **5.1.5.1.** Notwithstanding the provisions of Rule 5.1.4, whenever two or more horses dead heat the dividend payable shall be calculated in the following manner:
- **5.1.5.1.1** The net pool shall be divided into as many equal portions as there are dead heaters and each resultant portion shall then be divided by the number of unit bets wagered on the individual dead heaters.
- **5.1.5.2.** In the event of there being no winning ticket on one of the dead heaters that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.1.6.
- **5.1.6. CARRY FORWARD:** In the event of there being no ticket on the winning horse the net pool shall be carried forward and added to a net win pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.2 - PLACE POOL

- **5.2.1. PURPOSE:** The purpose is to select a horse placed first, second, third or fourth in a specified race, subject to the provisions of rules 5.2.3.3.
- **5.2.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- 5.2.3. PLACE BETTING: Whenever there are -
 - **5.2.3.1.** Eight to fifteen runners, dividends shall be paid in respect of the horses placed first, second and third.
 - **5.2.3.2.** Sixteen or more runners, dividends shall be paid in respect of the horses placed first, second, third and fourth.
 - **5.2.3.3.**The Operators may offer place pools in races with less or more runners than specified 5.2.4.1 and 5.3.4.2 above. For instance, a place pool may be offered on races with six or seven runners, where dividends will be paid in respect of the horses placed first and second or offer dividends for more than four places in selected races or events.
- **5.2.4. CALCULATION OF DIVIDEND:** The net pool shall be divided into as many equal portions as there are placed horses in terms of Rule 5.2.3. The portions shall be divided respectively by the number of unit bets on each of the placed horses and the results so obtained shall be the dividend payable subject to the provisions of Rule 5.2.5.

5.2.5. DEAD HEAT:

- **5.2.5.1.** For the purpose of the calculation of dividends, horses dead heating for first place shall be deemed to have filled the first and second places, horses dead heating for second place to have filled the second and third places, horses dead heating for third to have filled third and fourth places and horses dead heating for fourth to have filled fourth place jointly.
- **5.2.5.2.** Whenever a dead heat between two horses results in the payment of more place dividends than is provided for in Rule 5.2.3, the dividends payable shall be calculated as follows:
 - **5.2.5.2.1.** the net pool shall be divided into so many equal portions as, but for the dead heat, there would have been places in terms of Rule 5.2.3.
 - **5.2.5.2.2.** the dividends on the horses not involved in the dead heat shall be calculated as provided for in Rule 5.2.4.
 - **5.2.5.2.3.** The remaining portion shall be divided into two equal parts, which shall respectively be divided by the number of unit bets on each of the horses in the dead heat.
- **5.2.5.3.** Should there be three horses in a dead heat, the dividends payable in respect of the dead heating horses shall be calculated as provided for in Rule 5.2.5.2 save that the money available for distribution among holders of tickets on the dead heating horses shall be divided into three equal parts.
- **5.2.6. CARRY FORWARD:** In the event of there being no ticket on any of the placed horses, the net pool shall be carried forward and added to a net place pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.3 - EXACTA POOL

- **5.3.1. PURPOSE:** The purpose of the Exacta is to select two horses to finish first and second in that order in a race designated in the official race card as an Exacta Pool race.
- **5.3.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.3.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.3.4. CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning horse combinations.
- **5.3.5. DEAD HEAT:** Notwithstanding the provisions of Rule 5.3.4. whenever two or more horses dead heat the dividends payable shall be calculated in the following manner:
 - **5.3.5.1.** The net pool shall be divided into as many equal portions as there are possible dead heat combinations and each resultant portion shall then be divided by the number of unit bets wagered on those winning combinations. Provided further that should there be no unit bets on any of the possible winning combinations, that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.3.6.
- **5.3.6. CARRY FORWARD:** in the event of there being no ticket on any of the winning combinations the net pool shall be carried forward and added to a net exacta pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.4 - SWINGER POOL

- **5.4.1. PURPOSE:** The purpose of the swinger is to select any two horses finishing in the first three places irrespective of the order in which they finish in a race designated in the official race card as a Swinger pool race.
- **5.4.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.4.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.4.4. CALCULATION OF DIVIDENDS:** The net pool shall be divided into equal parts and the parts respectively divided by the number of unit bets on any two of the first three horses, namely:
 - 5.4.4.1 The first and second placed horses or;
 - 5.4.4.2 The first and third placed horses or;
 - 5.4.4.3 The second and third placed horses.

5.4.5. DEAD HEAT:

- **5.4.5.1.** For the purpose of the calculation of dividends in the case of a dead heat:
 - **5.4.5.1.1.** Between two horses for the first place, they shall be deemed to have filled first and second places.
 - **5.4.5.1.2.** Between three horses for the first place, they shall be deemed to have filled first, second and third places.
 - **5.4.5.1.3.** Between two horses for second place, they shall be deemed to have filled second and third places.
- **5.4.5.2.** Where three horses dead heat for second place the winning combinations shall be the first horse coupled with any one of the dead heaters and a coupling of any two of the dead heaters.
- **5.4.5.3.** Where there is a dead heat between two or more horses for third place the winning combinations shall be the first horse coupled with the second horse, the first horse coupled with any one of the dead heaters and the second horse coupled with any one of the dead heaters.
- **5.4.5.4.**Notwithstanding the provisions of Rule 5.4.4, whenever Rule 5.4.5.2 applies, the dividends shall be calculated by dividing the net pool into as many parts as there are winning combinations and the parts respectively by the number of unit bets on each such combination.
- **5.4.5.5.**Notwithstanding the provisions of Rule 5.4.4, whenever Rule 5.4.5.3 applies, the dividends shall be calculated in the following manner:
 - 5.4.5.5.1One third of the net pool shall be divided by the number of unit bets on the first and second placed horses.
 - 5.4.5.5.2 The balance of the net pool shall be divided into as many parts as there are winning combinations and the parts respectively by the number of unit bets on each such combination.

5.4.6. REDUCTION OF RUNNERS:

- **5.4.6.1.** In the event of a designated swinger pool race being reduced to only 4 or 5 runners, dividends shall be paid in respect of horses placed FIRST and SECOND only, irrespective of the order in which they finish.
- **5.4.6.2.** In the event of a designated swinger pool race being reduced to less than 4 runners, the swinger pool shall be abandoned and refunded to customers.
- **5.4.7. CARRY FORWARD:** In the event of there being no ticket on the winning combinations, the net pool shall be carried forward and added to a net swinger pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of original pool.

5.5 - DOUBLE POOL

- **5.5.1. PURPOSE:** The purpose of the double is to select the first horse in each of the legs, as defined in Rule 1.12, constituting the double and shall operate on any two races designated in the official race card as a double pool.
- 5.5.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.5.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply.
- **5.5.4. CALCULATION OF DIVIDENDS:** The dividend shall be calculated by dividing the net pool by the number of unit bets on the winning combinations.
- **5.5.5. DEAD HEAT:** In the event of two or more horses dead heating for first place in either leg, the net pool shall be divided into as many parts as there are dead heaters and the parts respectively divided by the number of unit bets selecting any dead heater with the horse placed first in the other leg. Provided that should any horse in a dead heat not be selected with the winning horse in the other leg, that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.5.8.
- **5.5.6. ABANDONED OR CANCELLED LEGS:** Where for any reason the 1st leg of the Double is abandoned or cancelled, the pool shall be refunded and where the 2nd leg is abandoned after the running of the 1st leg, the net pool shall be distributed to: -
- **5.5.6.1.** Holders of tickets bearing the number of the winner of the first leg.
- **5.5.6.2.** In the event of a dead heat for the first place the net pool shall be divided into as many parts as there are dead heaters and each part shall be distributed among the holders of tickets bearing the number of one of the dead heaters respectively.

5.5.7. SCRATCHINGS:

- **5.5.7.1.** Where a horse is withdrawn from the first leg of a double or from the second leg prior to the running of the first leg, the horse shall be deemed to be scratched and the holder of any ticket on which such horse has been selected shall receive a refund on all combinations affected by the scratching.
- **5.5.7.2.** Where a horse is withdrawn from the second leg of a double after the first leg has been decided; the horse shall be deemed to be scratched and shall be substituted with the tote favourite only on double tickets bearing the number of the winner in the first leg and the number of the scratched horse in the second leg.
- **5.5.7.3.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.5.7.2 shall

be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.

- **5.5.7.4.** In the event of joint totalisator favourites dead heating for 1st place, a scratched horse to be substituted in terms of Rule 5.5.7.2 shall be substituted with the joint totalisator favourite bearing the lower race card number.
- **5.5.8. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net double pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.6 - TRIFECTA POOL

- **5.6.1. PURPOSE:** The purpose of the Trifecta is to select three horses to finish first, second and third in that order in a race designated in the official race card as a Trifecta Pool race and shall operate where there are three or more runners.
- **5.6.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.6.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.6.4. TYPES OF ENTRY:** There shall be 5 types of entry, namely:
 - **5.6.4.1.** A single entry where only 3 horses must be selected to finish in the exact order of selection.
 - **5.6.4.2.** A box entry where three or more horses may be selected to finish in the first three positions, irrespective of their order.
 - **5.6.4.3.** A Single Floating Banker Entry where one horse must be selected to run either first, second or third with three or more horses selected to fill the remaining two positions.
 - **5.6.4.4.** A Double Floating Banker Entry where two horses must be selected to fill any two of the first three positions with two or more horses selected to fill the remaining position.
 - **5.6.4.5.** A Multiple Entry where one or more horses must be selected for each of the first three positions.

5.6.5. CALCULATION OF DIVIDEND:

- **5.6.5.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s.
- **5.6.5.2.** In the event that there are no full unit winning bets on a Trifecta pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be either carried over in terms of Rule 5.6.9 or apportioned in terms of Rule 5.6.6.2.
- **5.6.6. DEAD HEAT:** Notwithstanding the provisions of Rule 5.6.5, whenever two or more horses dead heat, the dividend payable shall be calculated in the following manner:
- **5.6.6.1.** In the event of a dead heat resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations,

and each such portion shall then be divided by the number of unit bets on each of the combinations.

- **5.6.6.2.** In the event of a dead heat for the First place between two horses they shall be deemed to have run First and Second, Second and First. There shall therefore be two winning combinations. Should three or more horses dead heat for First place there shall be as many winning combinations as there are possible combinations.
- **5.6.6.3.** In the event of a dead heat for Second place between two horses they shall be deemed to have run Second and Third, Third and Second. There shall therefore be two winning combinations. Should three or more horses dead heat for Second place there shall be as many winning combinations as there are possible combinations.
- **5.6.6.4.** In the event of two or more horses dead heating for Third place there shall be as many winning combinations as there are dead heaters.
- **5.6.6.5.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.6.6.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.6.9.
- **5.6.7. LESS THAN THREE RUNNERS FINISHING:** In the event of three or more horses starting a race and less than three horses finishing the race for any reason whatsoever, a dividend shall be declared on the first and second placed horses with the field as the third place, or if only one horse finishes, a dividend shall be declared on that horse with the field for second place and the field for third place.

5.6.8. REFUNDS:

- **5.6.8.1.** In the event of a selected horse being scratched, a refund of the money wagered, relating to that horse shall be made.
- **5.6.8.2.** In the event of a Trifecta pool race being cancelled or abandoned for any reason whatsoever a full refund shall be made.
- **5.6.9 CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net trifecta pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.7 - QUARTET POOL

- **5.7.1. PURPOSE:** The purpose of the Quartet is to select four horses to finish first, second, third and fourth in that order in a race designated in the official race card as a Quartet Pool race and shall operate where there are four or more runners.
- **5.7.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.7.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.7.4. TYPES OF ENTRY:** There shall be 6 types of entry, namely:
 - **5.7.4.1.** A Single Entry where only 4 horses must be selected to finish in the exact order of selection;
 - **5.7.4.2.** A Box Entry where four or more horses may be selected to finish in the first four positions, irrespective of their order;

- **5.7.4.3.** A Single Floating Banker Entry where one horse must be selected to run either first, second, third or fourth with four or more horses selected to fill the remaining three positions;
- **5.7.4.4.** A Double Floating Banker Entry where two horses must be selected to fill any two of the first four positions with three or more horses selected to fill the remaining two positions;
- **5.7.4.5.** A Triple Floating Banker Entry where three horses must be selected to fill any three of the first four positions with two or more horses selected to fill the remaining position;
- **5.7.4.6**. A Multiple Entry where one or more horses must be selected for each of the first four positions.

5.7.5. CALCULATION OF DIVIDEND:

- **5.7.5.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s.
- **5.7.5.2.** In the event that there are no full unit winning bets on a Quartet pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be either carried over in terms of Rule 5.7.9 or apportioned in terms of Rule 5.7.6.2.
- **5.7.6. DEAD HEAT:** Notwithstanding the provisions of Rule 5.7.5, whenever two or more horses dead heat the dividend payable shall be calculated in the following manner:
 - **5.7.6.1.** In the event of a dead heat resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
 - **5.7.6.2.** In the event of a dead heat for the First place between two horses they shall be deemed to have run First and Second, Second and First. There shall therefore be two winning combinations. Should three or more horses dead heat for First place there shall be as many winning combinations as there are possible combinations.
 - **5.7.6.3.** In the event of a dead heat for Second place between two horses they shall be deemed to have run Second and Third, Third and Second. There shall therefore be two winning combinations. Should three or more horse dead heat for Second place there shall be as many winning combinations as there are possible combinations.
 - **5.7.6.4.** In the event of two or more horses dead heating for Third place they shall be deemed to have run Third and Fourth, Fourth and Third. There shall therefore be two winning combinations. Should three or more horses dead heat for Third place there shall be as many winning combinations as there are possible combinations.
 - **5.7.6.5.** In the event of two or more horses dead heating for Fourth place there shall be as many winning combinations as there are dead heaters.
 - **5.7.6.6.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.7.6.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.7.9.

5.7.7. LESS THAN FOUR RUNNERS FINISHING: In the event of four or more horses starting a race and less than four horses finishing the race for any reason whatsoever, a dividend shall be declared on the placed horses completing the race with the field in the other unfilled position/s.

5.7.8. REFUNDS:

- **5.7.8.1.** In the event of a selected horse being scratched a refund of the money wagered, relating to that horse shall be made.
- **5.7.8.2.** In the event of a Quartet pool race being cancelled or abandoned for any reason whatsoever a full refund shall be made.
- **5.7.9. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net quartet pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.8 - PICK 3 POOL

- **5.8.1. PURPOSE:** The purpose of the Pick 3 is to select the winners of each of the legs constituting a Pick 3 as designated in the official race card.
- **5.8.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.8.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to a Pick 3.
- **5.8.4. RESERVE RUNNER:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded. Rule 5.8.5 applies to scratchings.

5.8.5. SCRATCHINGS:

- **5.8.5.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg.
- **5.8.5.2.** No refunds shall be given in respect of scratched horses.
- **5.8.5.3.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.8.5.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.8.5.4.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.8.5.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.

5.8.6. CALCULATION OF DIVIDEND:

- **5.8.6.1.** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **5.8.7. ABANDONED OR CANCELLED LEGS:** Subject to 5.8.8, if for any reason whatsoever a Pick 3 race is abandoned or cancelled the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 3 which were duly decided provided that if there is no unit bet on the winning combinations, the provisions of Rule 5.8.10 shall apply.

- **5.8.7.1** All selections in any abandoned or cancelled legs shall be deemed to be winning selections.
- **5.8.8. REFUNDS:** No refunds shall be made in respect of any Pick 3 ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that Pick 3 is completed. No refunds shall be made in respect of any pool carried forward.

5.8.9. DEAD HEAT:

- **5.8.9.1.** In the event of a dead heat between two or more horses in any leg for the first place in a Pick 3 Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- **5.8.9.2.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.8.9.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.8.10.
- **5.8.10. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 3 pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

5.9 - PICK 4 POOL (JACKPOT)

- **5.9.1. PURPOSE:** The purpose of the Pick 4 (Jackpot) is to select the winners of each of the legs constituting the Pick 4 (jackpot) as designated in the official race card.
- **5.9.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.9.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the Pick 4 (jackpot) Pool, unless otherwise specified.
- **5.9.4.FIRST TIMER RULE:** The first timer Rule shall not apply to the Pick 4 (jackpot), unless otherwise specified.
- **5.9.5. RESERVE RUNNER:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded.

5.9.6. SCRATCHINGS:

- **5.9.6.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg.
- **5.9.6.2.** No refunds shall be given in respect of scratched horses.
- **5.9.6.3.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.9.6.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.9.6.4.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.9.6.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.

5.9.7. CALCULATION OF DIVIDEND:

- **5.9.7.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s.
- **5.9.7.2.** In the event that there are no full unit winning bets on a Pick 4 (jackpot) pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.9.11 or apportioned in terms of Rule 5.9.10.3.
- **5.9.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.9.9, if for any reason whatsoever a Pick 4 (jackpot) race is abandoned or cancelled the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 4 (jackpot) which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.9.7.2, the provisions of Rule 5.9.11 shall apply.

All selections in any abandoned or cancelled legs shall be deemed to be winning selections.

5.9.9REFUNDS: No refunds shall be made in respect of any Pick 4 (jackpot) ticket, except in instances where a race meeting is cancelled or abandoned or if only one (1) race constituting that Pick 4 (jackpot) has been completed. No refunds shall be made in respect of any pool carried forward.

5.9.10 DEAD HEAT:

- **5.9.10.1.** In the event of a dead heat between two or more horses in any leg for the first place in the Pick 4 (jackpot) Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- **5.9.10.2.** In the event of a dead heat between two or more bracketed horses and another horse in any leg for the first place in the Pick 4 (jackpot) pool resulting in more than one winning combination, the net pool shall be divided into as many portions as there are winning combinations resulting from the number of dead heating horses. The portions of the net pool pertaining to the bracketed horses shall then be combined and a dividend for the total number of tickets on the bracketed horses shall be declared.
- **5.9.10.3.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.9.10.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.9.11.
- **5.9.11. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 4 (jackpot) pool selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool.

5.10 - PICK 6 POOL

- **5.10.1. PURPOSE:** The purpose of the Pick 6 is to select the winners of each of the legs constituting the Pick 6, as designated in the official race card.
- 5.10.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.10.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the Pick 6 Pool, unless otherwise specified.

- **5.10.4.FIRST TIMER RULE**: The first timer Rule shall not apply to the Pick 6 unless otherwise specified.
- **5.10.5. RESERVE RUNNER:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded. Rule 2.3 applies in regard to bracketed horses and Rule 5.10.6 applies to scratchings.

5.10.6. SCRATCHINGS:

- **5.10.6.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg. Provided further that in the event of one or more horses within a bracket being scratched from any leg, the holder of any ticket on which such horse/s has/have been selected, shall be deemed to have selected the highest placed horse in the order of finish in such leg of either:
 - 5.10.6.1.1 The totalisator favourite or
 - **5.10.6.1.2** the remaining horse/s within the bracket
- **5.10.6.2.** No refunds shall be given in respect of scratched horses.
- **5.10.6.3.** In Pick 6 betting, if a horse in a bracket is the totalisator favourite, as determined in Rule 1.27, all the horses within the bracket shall be deemed to be the totalisator favourite for the purpose of determining the substitution, in the event of a scratching.
- **5.10.6.4.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.10.6.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.10.6.5.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.10.6.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.
- **5.10.6.6.** In the event of the totalisator favourite and a horse within a bracket dead heating for first place, a scratched horse to be substituted in terms of 5.10.6.1 shall be substituted with the horse within that bracket.

5.10.7. CALCULATION OF DIVIDEND:

- **5.10.7.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s. The Operator may set aside a percentage of the net pool to be paid as a consolation dividend for entries with any five winners as stipulated in the official race/event card.
- **5.10.7.2.** In the event that there are no full unit winning bets on a Pick 6 pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.10.11 or apportioned in terms of Rule 5.10.10.3.
- **5.10.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.10.9, if, for any reason whatsoever, a Pick 6 race is abandoned or cancelled, the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 6 which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.10.7.2, the provision of Rule 5.10.11 shall

apply. All selections in any abandoned or cancelled legs shall be deemed to be winning selections.

5.10.9. REFUNDS: No refunds shall be made in respect of any Pick 6 ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that Pick 6 pool has been completed. No refund shall be made in respect of any pool carried forward.

5.10.10 DEAD HEAT:

- **5.10.10.1.** In the event of a dead heat between two or more horses in any leg for the first place in the pick 6 Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- $5.10.10.\underline{2}$. Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.10.10.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.10.11.
- **5.10.11. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 6 pool selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool.

5.11 - PICK 7 POOL

- **5.11.1. PURPOSE:** The purpose of the Pick 7 is to select the winners of each of the legs constituting the Pick 7, as designated in the official race card.
- 5.11.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.11.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the Pick 7 pool, unless otherwise specified.
- **5.11.4.FIRST TIMER RULE**: The first timer Rule shall not apply to the Pick 7, unless otherwise specified.
- **5.11.5. RESERVE RUNNER:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded. Rule 2.3 applies in regard to bracketed horses and Rule 5.11.6 applies to scratchings.

5.11.6. SCRATCHINGS:

- **5.11.6.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg. Provided further that in the event of one or more horses within a bracket being scratched from any leg, the holder of any ticket on which such horse/s has/have been selected, shall be deemed to have selected the highest placed horse in the order of finish in such leg of either:
 - 5.11.6.1.1 The totalisator favourite or
 - **5.11.6.1.2** the remaining horse/s within the bracket
- **5.11.6.2.** No refunds shall be given in respect of scratched horses.

- **5.11.6.3.** In Pick 7 betting, if a horse in a bracket is the tote favourite, as determined in Rule 1.27, all the horses within the bracket shall be deemed to be the tote favourite for the purpose of determining the substitution, in the event of a scratching.
- **5.11.6.4.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.11.6.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.11.6.5.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.11.6.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.
- **5.11.6.6.** In the event of the totalisator favourite and a horse within a bracket dead heating for first place, a scratched horse to be substituted in terms of 5.11.6.1 shall be substituted with the horse within that bracket.

5.11.7. CALCULATION OF DIVIDEND:

- **5.11.7.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s. The Operator may set aside a percentage of the net pool to be paid as a consolation dividend for entries with any six winners as stipulated in the official race/event card.
- **5.11.7.2.** In the event that there are no full unit winning bets on a Pick 7 pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.11.11 or apportioned in terms of Rule 5.11.10.3.
- **5.11.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.11.9, if, for any reason whatsoever, a Pick 7 race is abandoned or cancelled, the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 7 which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.11.7.2, the provision of Rule 5.11.11 shall apply. All selections in any abandoned or cancelled legs shall be deemed to be winning selections.
- **5.11.9. REFUNDS:** No refunds shall be made in respect of any Pick 7 ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that Pick 7 is completed. No refunds shall be made in respect of any pool carried forward.

5.11.10 DEAD HEAT:

- **5.11.10.1.** In the event of a dead heat between two or more horses in any leg for the first place in the Pick 7 Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- **5.11.10.2.** In the event of a dead heat between two or more bracketed horses and another horse in any leg for the first place in the Pick 7 pool resulting in more than one winning combination, the net pool shall be divided into as many portions as there are winning combinations resulting from the number of dead heating horses. The portions of the net pool pertaining to the bracketed horses shall then be combined and a dividend for the total number of tickets on the bracketed horses shall be declared.
- **5.11.10.3.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.11.10.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.11.11.

5.11.11. CARRY FORWARD: In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 7 pool selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool.

5.12 - PICK 8 POOL

- **5.12.1. PURPOSE:** The purpose of the Pick 8 is to select the winners of each of the legs constituting the Pick 8, as designated in the official race card.
- 5.12.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.12.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the Pick 8 pool, unless otherwise specified.
- **5.12.4.FIRST TIMER RULE**: The first time runner Rule shall not apply to the Pick 8 pool, unless otherwise specified.

5.12.5. SCRATCHINGS:

- **5.12.5.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg. Provided further that in the event of one or more horses within a bracket being scratched from any leg, the holder of any ticket on which such horse/s has/have been selected, shall be deemed to have selected the highest placed horse in the order of finish in such leg of either:
 - 5.12.5.1.1 The totalisator favourite or
 - **5.12.5.1.2** the remaining horse/s within the bracket
- **5.12.5.2.** No refunds shall be given in respect of scratched horses.
- **5.12.5.3.** In Pick 8 betting, if a horse in a bracket is the tote favourite, as determined in Rule 1.27, all the horses within the bracket shall be deemed to be the tote favourite for the purpose of determining the substitution, in the event of a scratching.
- **5.12.5.4.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.12.6.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.12.5.5.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.12.6.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.
- **5.12.5.6.** In the event of the totalisator favourite and a horse within a bracket dead heating for first place, a scratched horse to be substituted in terms of 5.12.6.1 shall be substituted with the horse within that bracket.

5.12.6. CALCULATION OF DIVIDEND:

5.12.6.1. The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s. The Operator may set aside a percentage of the net pool to be paid as a consolation dividend for entries with any seven winners and as a consolation dividend for any six winners as stipulated in the official race/event card.

- **5.12.6.2.** In the event that there are no full unit winning bets on a Pick 8 pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.12.11 or apportioned in terms of Rule 5.12.10.3.
- **5.12.7. ABANDONED OR CANCELLED LEGS:** Subject to 5.12.9, if, for any reason whatsoever, a Pick 8 race is abandoned or cancelled, the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 8 which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.12.7.2, the provision of Rule 5.12.11 shall apply. All selections in any abandoned or cancelled legs shall be deemed to be winning selections.
- **5.12.8. REFUNDS:** No refunds shall be made in respect of any Pick 8 ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that Pick 8 pool is completed. No refund shall be made in respect of any pool carried forward.

5.12.9 DEAD HEAT:

- **5.12.9.1.** In the event of a dead heat between two or more horses in any leg for the first place in the Pick 8 Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- **5.12.9.2.** In the event of a dead heat between two or more bracketed horses and another horse in any leg for the first place in the Pick 8 pool resulting in more than one winning combination, the net pool shall be divided into as many portions as there are winning combinations resulting from the number of dead heating horses. The portions of the net pool pertaining to the bracketed horses shall then be combined and a dividend for the total number of tickets on the bracketed horses shall be declared.
- **5.12.9.3.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.12.10.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.12.11.
- **5.12.10. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 8 pool selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool.

5.13 - PICK 9 POOL

- **5.13.1. PURPOSE:** The purpose of the Pick 9 is to select the winners of each of the legs constituting the Pick 9, as designated in the official race card.
- 5.13.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.13.3. BRACKETING OF HORSES:** The bracketing of horses shall apply to the Pick 9 pool, unless otherwise specified.
- **5.13.4.FIRST TIMER RULE**: The first time runner Rule shall not apply to the Pick 9 pool, unless otherwise specified.
- **5.13.5. RESERVE RUNNER:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded. Rule 2.3 applies in regard to bracketed horses and Rule 5.13.6 applies to scratchings.

5.13.6. SCRATCHINGS:

- **5.13.6.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the totalisator favourite in such leg. Provided further that in the event of one or more horses within a bracket being scratched from any leg, the holder of any ticket on which such horse/s has/have been selected, shall be deemed to have selected the highest placed horse in the order of finish in such leg of either:
 - 5.13.6.1.1 The totalisator favourite or
 - **5.13.6.1.2** the remaining horse/s within the bracket
- **5.13.6.2.** No refunds shall be given in respect of scratched horses.
- **5.13.6.3.** In Pick 9 betting, if a horse in a bracket is the tote favourite, as determined in Rule 1.27, all the horses within the bracket shall be deemed to be the tote favourite for the purpose of determining the substitution, in the event of a scratching.
- **5.13.6.4.** In the event of joint totalisator favourites being declared in a particular race, a scratched horse to be substituted by the totalisator favourite in terms of Rule 5.13.6.1 shall be substituted with the joint totalisator favourite, which is highest placed in the order of finishing of that race.
- **5.13.6.5.** In the event of joint totalisator favourites dead heating for first place, a scratched horse to be substituted in terms of Rule 5.13.6.1 shall be substituted with the joint totalisator favourite bearing the lower race card number.
- **5.13.6.6.** In the event of the totalisator favourite and a horse within a bracket dead heating for first place, a scratched horse to be substituted in terms of 5.13.6.1 shall be substituted with the horse within that bracket.

5.13.7. CALCULATION OF DIVIDEND:

- **5.13.7.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination/s. The Operator may set aside a percentage of the net pool to be paid as a consolation dividend for entries with any eight winners and as a consolation dividend for any seven winners, as stipulated in the official race/event card.
- **5.13.7.2.** In the event that there are no full unit winning bets on a Pick 9 pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.13.11 or apportioned in terms of Rule 5.13.10.3.
- **5.13.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.13.8, if, for any reason whatsoever, a Pick 9 race is abandoned or cancelled, the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Pick 9 which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.13.7.2, the provision of Rule 5.13.11 shall apply. All selections in any abandoned or cancelled legs shall be deemed to be winning selections.
- **5.13.9. REFUNDS:** No refunds shall be made in respect of any Pick 9 ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that Pick 9 pool is completed. No refund shall be made in respect of any pool carried forward.

5.13.10 DEAD HEAT:

- **5.13.10.1.** In the event of a dead heat between two or more horses in any leg for the first place in the Pick 9 Pool resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
- **5.13.10.2.** In the event of a dead heat between two or more bracketed horses and another horse in any leg for the first place in the Pick 9 pool resulting in more than one winning combination, the net pool shall be divided into as many portions as there are winning combinations resulting from the number of dead heating horses. The portions of the net pool pertaining to the bracketed horses shall then be combined and a dividend for the total number of tickets on the bracketed horses shall be declared.
- **5.13.10.3.** Should there be no unit bets on one or more of the winning combinations as provided for under Rule 5.13.10.1 that portion of the net pool shall be carried forward and dealt with in terms of Rule 5.13.11.
- **5.13.11. CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net Pick 9 pool selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool.

5.14 - PLACE ACCUMULATOR POOL

- **5.14.1. PURPOSE:** The purpose of the Place Accumulator is to select a placed horse placed first, second or third in each of the legs constituting the Place Accumulator as designated in the official race card.
- **5.14.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.14.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the Place Accumulator pool.
- **5.14.4. LIMITATION OF PLACE ACCUMULATOR BETTING:** The number of placed horses applicable to the Place Accumulator Pool shall be three, regardless of the number of carded horses/runners.
- **5.14.5. RESERVE RUNNERS:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded.

5.14.6. SCRATCHINGS:

- **5.14.6.1.**If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the tote favourite in such leg.
- **5.14.6.2.** No refunds shall be given in respect of scratched horses.

5.14.7. CALCULATION OF DIVIDEND:

- **5.14.7.1.** The dividend shall be determined by dividing the net pool by the total number of unit and fractional unit bets on the winning combination /s.
- **5.14.7.2.** In the event that there are no full unit winning bets on a Place Accumulator pool, and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend shall be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, shall be carried over in terms of Rule 5.14.11.

- **5.14.7.3** In the event of less than three horses finishing the race for any reason whatsoever, a dividend shall be declared on the any number of horses finishing (whether one or two), as declared in the official result.
- **5.14.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.14.9, if for any reason whatsoever a Place Accumulator race is abandoned or cancelled the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Place Accumulator which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with Rule 5.14.7.2, the provisions of Rule 5.14.11 shall apply.

All selections in any abandoned or cancelled legs shall be deemed to be winning selections.

- **5.14.9. REFUNDS:** No refunds shall be made in respect of any Place Accumulator ticket, except in instances where a race meeting is cancelled or abandoned or if only one (1) race constituting that Place Accumulator pool has been completed
- **5.14.10. DEAD HEAT:** In the event of a dead heat between two or more horses for any place in the Place Accumulator, all such horses shall be deemed to have filled that place and following places within the ambit of Rule 5.14.4.
- **5.14.11. CARRY FORWARD:** In the event of there being no winning ticket on a Place Accumulator Pool, the net pool shall be carried forward and added to a net Place Accumulator Pool selected at the sole discretion of Operator's Management, provided that such carry forward is made within one month of the original pool.

5.15 ALL-TO-COME POOL

5.15.1 PURPOSE:

- **5.15.1.1.** The purpose of the All-To-Come bet is to select a runner, which qualifies for a dividend in respect of the pool in each of the legs of the All-To-Come bet selected, that is on one or more pools on several races, and the selected bets are printed on a single ticket.
- **5.15.1.2.** All-To-Come bets will apply to the WIN or PLACE pools and the general rules applicable to those pools shall apply to the All-To-Come betting.
- **5.15.1.3.** The pool type may not be common to all legs of the All-To-Come bet and the bet shall consist of not less than two and not more than six legs, which, may be from the same race meeting or different race meetings. All legs must be selected in ascending order, but need not be consecutive.
- **5.15.1.4.**If a selected race is abandoned or a selected runner is scratched, then the All-To-Come bet continues as if that leg had not been selected and any reinvestments from the previous leg, or legs, shall be carried forward to the next selected leg(s) if any remain. For a single leg bet or the terminating leg of an All-To-Come bet, the amount due for investment in that leg, shall be paid as a dividend.
- **5.15.1.5.** Proceeds are only invested once the results are made official. If for any reason there is a delay in the declaration of official results on a preceding leg, and pools are closed for the current leg, investments from the preceding race will not invested in such leg and will be invested on further legs if applicable.
- **5.15.1.6.** The operators may prescribe the maximum reinvestment on any single or more selections, in which case any amount in excess of the prescribed limit shall be held back and treated as a dividend due, regardless of the results of any subsequent leg(s).

- **5.15.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.15.3. CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning horse. All the selected legs of an All-To-Come bet must have been run before any dividends accruing to the bet will be paid.

5.15.4. ABANDONED OR CANCELLED LEGS:

- **5.15.4.1.** Subject to 5.15.5, if a selected race is abandoned or a selected runner is scratched, then the All-To-Come bet continues as if that leg had not been selected and any reinvestments from the previous leg, or legs, shall be carried forward to the next selected leg(s) if any remain. For a single leg bet or the terminating leg of an All-for-All bet, the amount due for investment in that leg, shall be paid as a dividend.
- **5.15.4.2.** If a selected race is, for any reason, run out of the advertised sequence, the selection in such a race will be treated as in rule 5.15.4.1.
- **5.15.5. REFUNDS:** No refunds shall be made in respect of any All-To-Come ticket, except in instances where a race meeting is cancelled or abandoned before the first leg of the All-To-Come pool.

5.16 SUPERFECTA POOL

- **5.16.1 PURPOSE:** The purpose of the Superfecta is to select the first six horses past the post in a race designated as a Superfecta pool race.
- 5.16.2. UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **5.16.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to this pool.
- **5.16.4. TYPES OF ENTRY:** There shall be nine types of entries, namely:
- **5.16.4.1.** A Single Entry where only 6 horses must be selected to finish in the exact order of finish.
- **5.16.4.2.** A Box Entry where six or more horses may be selected to finish in the first six positions, irrespective of their order.
- **5.16.4.3.** A Single Floating Banker Entry where one horse must be selected to run either first, second, third, fourth, fifth or sixth with six or more horses selected to fill the remaining five positions.
- **5.16.4.4.** A Double Floating Banker Entry where two horses must be selected to fill any two of the first six positions with five or more horses selected to fill the remaining four positions.
- **5.16.4.5.** A Triple Floating Banker Entry where three horses must be selected to fill any three of the first six positions with four or more horses selected to fill the remaining three positions.
- **5.16.4.6.** A quadruple floating banker entry where four horses must be selected to fill any four of the first six positions with three or more horses selected to fill the remaining two positions.
- **5.16.4.7.** A quintuple floating banking entry where five horses must be selected to fill any five of the first six positions with two or more horses selected to fill the remaining position.

- **5.16.4.8.** A Multiple Entry where one or more horses must be selected for each of the first six positions.
- **5.16.4.9.** A Double Box Entry where three or more horses are boxed to finish first, second and third in any order with three or more other horses boxed to finish fourth, fifth and sixth in any order.

5.16.5. CALCULATION OF DIVIDEND:

- **5.16.5.1.** The dividend shall be determined by dividing the net pool, plus the total of any carried forward pool, by the total number of unit and fractional unit bets on the winning combination/s.
- **5.16.5.2.** In the event that there are no full unit winning bets and at the same time, the sum of the percentage of bets purchased of all fractional winners is less than 100% of the unit of betting, then the dividend will be determined for a full unit of betting and the balance of the dividend, i.e. not apportioned to the fractional winners, will be carried over in terms of rule 5.16.10 or apportioned in terms of rule 5.16.7.3.
- **5.16.7. DEAD HEAT:** Notwithstanding the provisions of Rule 5.16.5 whenever two or more horses dead heat, the dividend payable will be calculated in the following manner:
- **5.16.7.1.** In the event of a dead heat for first, second, third, fourth and fifth, resulting in more than one winning combination of the net pool shall be divided into as many equal portions as there are winning combinations, and each portion shall then be divided by the number of unit and fractional bets on each of the combinations.
- **5.16.7.1 1.** In the event of a dead heat for the First place between two horses they will be deemed to have run first and second, second and first. There will therefore be two winning combinations. Should three or more horses dead heat for first place there will be as many winning combinations as there are possible combinations.
- **5.16.7.1.2.** In the event of a dead heat for second place between two horses they will be deemed to have run second and third, third and second. There will therefore be two winning combinations. Should three or more horses dead heat for second place there will be as many winning combinations as there are possible combinations.
- **5.16.7.1.3.** In the event of a dead heat for third place between two horses they will be deemed to have run third and fourth, fourth and third. There will therefore be two winning combinations. Should three or more horses dead heat for third place there will be as many winning combinations as there are possible combinations.
- **5.167.1.4.** In the event of a dead heat for the fourth place between two horses they will be deemed to have run fourth and fifth, fifth and fourth. There will therefore be two winning combinations. Should three or more horses dead heat for fourth place there will be as many winning combinations as there are possible combinations.
- **5.16.7.1.5.** In the event of a dead heat for fifth place between two horses they will be deemed to have run fifth and sixth, sixth and fifth. There will therefore be two winning combinations. Should three or more horses dead heat for fifth place there will be as many winning combinations as there are possible combinations.
- **5.16.7.2.** In the event of a dead heat for sixth place resulting in more than one winning combination of both elements of the Superfecta, the respective portions of the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit and fractional bets on each of the combinations.

- **5.16.7.3.** Should there be no unit bets on one or more of the winning combinations as provided for under rule 5.16.7.1 that portion of the net pool shall be carried forward and dealt with in terms of rule 5.16.10.
- **5.16.8. LESS THAN SIX RUNNERS FINISHING:** In the event of six or more horses starting a race and less than six horses finishing the race for any reason whatsoever, a dividend will be declared on the placed horses completing the race with the field in the other unfilled position/s.

5.16.9. REFUNDS:

- **5.16.9.1.** In the event of a selected horse being withdrawn a refund of the investment affected by the withdrawal will be made.
- **5.16.9.2.** In the event of a Superfecta pool race being cancelled or abandoned for any reason whatsoever a full refund will be made.
- **5.16.10.CARRY FORWARD:** In the event of there being no winning combination of the net pool will be carried forward at Operator's management's discretion to any Superfacta pool within 30 days.

5.17 - BIPOT POOL

- **5.17.1. PURPOSE:** The purpose of the BiPot is to select a horse placed first or second in each of the 6 legs or races constituting the BiPot as designated in the official race card.
- **5.17.2. UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4.
- **5.17.3. BRACKETING OF HORSES:** The bracketing of horses shall not apply to the BiPot pool, unless otherwise stipulated.
- **5.17.4. LIMITATION OF BIPOT BETTING:** The number of placed horses applicable to the BiPot Pool shall be two, regardless of the number of carded horses/runners.
- **5.17.5. RESERVE RUNNERS:** The carded number of any Reserve runner replacing a scratched horse remains unaltered and consequently field selections should include all horses carded.

5.17.6. SCRATCHINGS:

- **5.17.6.1.** If any horse is scratched from any leg the holder of any ticket on which such horse has been selected, shall be deemed to have selected the tote favourite in such leg.
- **5.17.6.2.** No refunds shall be given in respect of scratched horses.

5.17.7. CALCULATION OF DIVIDEND:

- **5.17.7.1.**The dividend shall be determined by dividing the net pool by the total number of unit on the winning combination /s.
- **5.17.7.2** In the event of less than three horses finishing the race for any reason whatsoever, a dividend shall be declared on any number of horses finishing (whether one or two), as declared in the official result.
- **5.17.8. ABANDONED OR CANCELLED LEGS:** Subject to 5.17.9, if for any reason whatsoever a BiPot race is abandoned or cancelled the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the BiPot which were duly decided provided that if there is no unit bet on the winning combinations, read in conjunction with, the provisions of Rule 5.17.11

All selections in any abandoned or cancelled legs shall be deemed to be winning selections.

- **5.17.9. REFUNDS:** No refunds shall be made in respect of any BiPot ticket, except in instances where a race meeting is cancelled or abandoned, or if only one (1) race constituting that BiPot pool is completed. No refunds shall be made in respect of any pool carried forward.
- **5.17.10. DEAD HEAT:** In the event of a dead heat between two or more horses for any place in the BiPot, all such horses shall be deemed to have filled that place and following places within the ambit of Rule 5.17.4.
- **5.17.11. CARRY FORWARD:** In the event of there being no winning ticket on a BiPot Pool, the net pool shall be carried forward and added to a net BiPot Pool selected at the sole discretion of the Operator's Management, provided that such carry forward is made within one month of the original pool.

BETS ON EVENTS OTHER THAN HORSERACING

CHAPTER 6 - SOCCER

6.1 - SOCCER WIN POOL

- **6.1.1PURPOSE:** The purpose is to select the winning team and score in a specified soccer match as designated in the official soccer fixtures card for each event. There are 12 possible results for each match viz., 1 Team A to win by 1 goal, 2 Team A to win 2 goals, 3 Team A to win 3 goals, 4 Team A to win by 4 or more goals, 5 Teams A and B to draw 0-0, 6 Teams A and B to draw1-1, 7 Teams A and B to draw 2-2 and 8 Any other draw 9 Team B to win by 1 goal, 10 Team B to win by 2 goals, 11 Team B to win by 3 goals, 12 Team B to win by 4 or more goals.
- **6.1.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4. No Fractional betting shall be permitted.

6.1.3 RESULTS:

- **6.1.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.1.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL Press Association and other designated official sources.
- **6.1.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.1.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning selection.
- **6.1.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** Any match not completed by 9am on the day after the last day on which matches in the pool were scheduled, such match or matches shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the Operator's official source, notwithstanding that the Operator's decision in terms of when a match has not been completed shall be final and binding. The Operator reserves the right to extend

the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.

- **6.1.6 REFUNDS:** If the match, as designated in the official fixtures card, is abandoned, all bets shall be refunded.
- **6.1.7 CARRY FORWARD:** Should there be no winning tickets on the winning selection the net pool shall be carried forward and added to a net soccer pool selected at the sole discretion of Operator Management provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.2 - SOCCER 1 POOL

- **6.2.1 PURPOSE:** The purpose of the soccer 1, is to select the result of one soccer match as designated in the official soccer 1 fixtures card. There are six possible results for each match via, 1 Team A to win by difference of 1 goal, 2 Team A to win by difference of 2 or more goals, 3 a no score draw (0-0 only), 4 a score draw (example 1-1; 2-2) 5 Team B to win by difference of 1 goal and 6 Team B to win by difference of 2 or more goals.
- 6.2.2 UNIT OF BETTING R1-00 AND MINIMUM BET R6-00. Refer to Chapter 4.

6.2.3 RESULTS:

- **6.2.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.2.3.2**. The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL, Press Association and other designated official sources.
- **6.2.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.2.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **6.2.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.2.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.

6.3 - SOCCER 2 POOL

6.3.1 PURPOSE: The purpose of the soccer 2 is to select the result of two soccer matches as designated in the official soccer 2 fixtures card for each event. There are six possible results for each match via, 1 - Team A to win by 1 goal, 2 - Team A to win by 2 or more

goals, 3 - a no score draw (0-0 only), 4 - a score draw (example 1-1; 2-2) 5 - a Team B to win by 1 goal and 6 - a B to win by 2 or more goals.

6.3.2 UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4. No Fractional betting shall be permitted.

6.3.3 RESULTS:

- **6.3.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.3.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL , Press Association and other designated official sources.
- **6.3.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.3.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **6.3.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.3.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.3.7 CARRY FORWARD**: Should there be no winning tickets on a soccer 2 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.4 - SOCCER 4 POOL

- **6.4.1 PURPOSE:** The purpose of the soccer 4, is to select the result of four soccer matches as designated in the official soccer 4 fixtures card for each event. There are six possible results for each match via, 1 Team A to win by 1 goal, 2 Team A to win by 2 or more goals, 3 a no score draw (0-0 only), 4 a score draw (example 1-1; 2-2) 5 Team B to win by 1 goal and 6 Team B to win by 2 or more goals.
- **6.4.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4. No Fractional betting shall be permitted.

6.4.3 RESULTS:

- **6.4.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.4.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL Press Association and other designated official sources.
- **6.4.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.4.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **6.4.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.4.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.4.7 CARRY FORWARD:** Should there be no winning tickets on a soccer 4 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.5 - SOCCER 6 POOL (Fast play option)

- **6.5.1 PURPOSE:** The purpose of the soccer 6 is to select the result of six soccer matches as designated in the official soccer 6 fixtures card for each event. There are three possible results for each match viz., 1 Team A to win, 2 a draw and 3 Team B to win.
- **6.5.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4. No Fractional betting shall be permitted.

6.5.3 RESULTS:

- **6.5.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.5.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL Press Association and other designated official sources.
- **6.5.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.

- **6.5.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **6.5.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.5.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.5.7 CARRY FORWARD:** Should there be no winning tickets on a soccer 6 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.6 - SOCCER 6 POOL (Classic play option)

- **6.6.1 PURPOSE:** The purpose of the soccer 6 (classic play) is to select the result of six soccer matches as designated in the official soccer 6 fixtures card for each event. There are six possible results for each match via, 1 Team A to win by 1 goal, 2 Team A to win by 2 or more goals, 3 a no score draw (0-0 only), 4 a score draw (example 1-1; 2-2) 5 Team B to win by 1 goal and 6 Team B to win by 2 or more goals.
- **6.6.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4. No Fractional betting shall be permitted.

6.6.3 RESULTS:

- **6.6.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts.
- **6.6.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL Press Association and other designated official sources.
- **6.6.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.6.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **6.6.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends..

- **6.6.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.6.7 CARRY FORWARD:** Should there be no winning tickets on a soccer 6 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.7 - SOCCER 10 POOL

- **6.7.1 PURPOSE:** The purpose of the soccer 10 is to select the result of nine soccer matches as designated in the official soccer 10 fixtures card for each event. There are three possible results for each match viz., 1 Team A to win, 2 a draw and 3 Team B to win.
- **6.7.2 UNIT OF BETTING AND MINIMUM BET:** Refer to Chapter 4. No Fractional betting shall be permitted.

6.7.3 RESULTS:

- **6.7.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. It shall not include extra time nor penalty shootouts
- **6.7.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL, Press Association and other designated official sources.
- **6.7.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend.
- **6.7.4 CALCULATION OF DIVIDEND:** 80% of the pool shall be allocated for bets with all 10 matches correct and the other 20% of the pool for entries with any nine of the 10 matches correct. If 80% portion of pool is not won, it shall be carried forward to the 80% portion of a selected Soccer 10 pool. If no correct forecasts are made for the nine matches, 20% portion of the pool shall be carried forward to the 80% portion of a selected Soccer 10 pool, at the discretion of the Operator.
- **6.7.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the operator's official source, notwithstanding the operator's decision in terms of when a match has not been completed shall be final and binding. The operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.7.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.7.7 CARRY FORWARD:** Should there be no winning tickets on a <u>S</u>occer 10 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be

carried forward and added to a net soccer pool within one month of the commencement of the new season.

6.8 - SOCCER 13 POOL

- **6.8.1 PURPOSE:** The purpose of the soccer 13 is to select the result of thirteen soccer matches as designated in the official soccer 13 fixtures card for each event. There are three possible results for each match viz., 1 Team A to win, 2 a draw and 3 Team B to win.
- **6.8.2 UNIT OF BETTING AND MINIMUM BET**: Refer to Chapter 4.

6.8.3 RESULTS:

- **6.8.3.1.** The result of a match shall be the score at the end of the normal 90-minute playing period plus any referee's optional time that may be played. The result shall not include extra time nor penalty shootouts.
- **6.8.3.2.** The Operator will declare a dividend based on official results of matches as provided by official sources of all matches, e.g. PSL, Press Association and other designated official sources. The Operator will not be liable for any errors or misprints as provided by the official sources.
- **6.8.3.3.** In the event that a match started earlier than the advertised time, that is, before the close of the pool, and the Operator was not in a position to close the pool at the start of such a match, all possible results/combinations will apply as the final result for that purpose and for purposes of calculating a dividend
- **6.8.4 CALCULATION OF DIVIDEND**: The Net pool will be divided into winning groups as follows: 13 out of 13 correct 50% of Net pool, any 12 out of 13 correct 30% of the Net pool and any 11 out of 13 correct 20% of the Net pool. If no correct forecasts are made for any of the aforementioned winning groups; that portion of the pool will be carried forward to the 50% portion of a selected Soccer 13 pool, at the discretion of the Operator.
- **6.8.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as advertised, is not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the Operator's official source, notwithstanding the Operator's decision in terms of when a match has not been completed shall be final and binding. The Operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **6.8.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **6.8.7 CARRY FORWARD:** Should there be no winning tickets on a soccer 13 pool, the net pool shall be carried forward and added to a net soccer pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net soccer pool within one month of the commencement of the new season.

CHAPTER 7 - MOTOR RACING

7.1 RACING CAR OR MOTORBIKE TRIFECTA (WHEELS 3)

7.1.1PURPOSE: The purpose of the Racing Car or Motorbike Trifecta (Wheels 3) is to select three cars or bikes to finish first, second and third in that order in an official grand

prix race as designated in the official race sheet as a Trifecta pool race. The Trifecta shall operate where there are 3 or more starters.

- **7.1.2 UNIT OF BET AND MINIMUM BET:** Refer to Chapter 4.
- **7.1.3 RESULT:** The result shall be the podium finish
- **7.1.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combinations/s.
- **7.1.5 DEAD HEAT:** Notwithstanding the provisions of Rule7.1.4 whenever two or more cars or bikes dead heat, the dividend payable shall be calculated in the following manner:
 - **7.1.5.1** In the event of a dead heat resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
 - **7.1.5.2** In the event of a dead heat for the first place between two cars or bikes they shall be deemed to have finished first and second and second and first. There shall therefore be two winning combinations. Should three or more cars or bikes dead heat for first place there shall be as many winning combinations as there are possible combinations.
 - **7.1.5.3** In the event of a dead heat for second place between two cars or bikes they shall be deemed to have finished second and third and third and second. There shall therefore be two winning combinations. Should three or more cars or bikes dead heat for second place there shall be as many winning combinations as there are possible combinations.
 - **7.1.5.4** In the event of two or more cars or bikes dead heating for third place there shall be as many winning combinations as there are dead heaters.
- **7.1.6** In the event of three or more cars or bikes starting a race and less than three cars or bikes finishing a race for any reason whatsoever, a dividend shall be declared on the first and second placed cars or bikes with the field as the third place. If only one car or bike finishes, a dividend shall be declared on that car or bike with the field for second place and the field for third place.
- **7.1.7** In the event of a selected car or bike being withdrawn before the official start of the race, the car or bike shall be deemed to be scratched and a refund of the money wagered, relating to the scratched car or bike shall be made.
- **7.1.8** The official start of a race shall be that start that leads to the conclusion of the race and shall not include a start that is retaken, for whatever reason.
- **7.1.9 CANCELLED OR ABANDONED RACE:** In the event of a race being cancelled or abandoned for any reason whatsoever a full refund shall be made.
- **7.1.10 CARRY FORWARD:** Should there be no winning tickets on any of the winning combinations, the net pool shall be carried forward and added to a net Racing Car or Motorbike Trifecta (Wheels 3) pool selected at the sole discretion of the Operator's management provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net Racing Car or Motorbike Trifecta (Wheels 3) pool within one month of the commencement of the new season.

7.2 - RACING CAR OR MOTORBIKE QUARTET (WHEELS 4) [FORMULA 1 MOTOR RACING QUARTET]

- **7.2.1PURPOSE:** The purpose of the Racing Car or Motorbike Quartet (Wheels 4) **[formula 1 Quartet]** is to select four cars or bikes to finish first, second, third and fourth in that order in an official grand prix race as designated in the official race sheet as a quartet pool race. The Quartet shall operate where there are 4 or more starters.
- 7.2.2UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.
- **7.2.3.RESULT:** The result shall be that as declared officially at the end of the grand prix race.
- **7.2.4CALCULATION OFDIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combinations/s.
- **7.2.5DEAD HEAT:** Notwithstanding the provisions of Rule 7.2.4 whenever two or more cars or bikes dead heat, the dividend payable shall be calculated in the following manner:
 - **7.2.5.1** In the event of a dead heat resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
 - **7.2.5.2** In the event of a dead heat for the first place between two cars or bikes they shall be deemed to have finished first and second and second and first. There shall therefore be two winning combinations. Should three or more cars or bikes dead heat for first place there shall be as many winning combinations as there are possible combinations.
 - **7.2.5.3** In the event of a dead heat for second place between two cars or bikes they shall be deemed to have finished second and third and third and second. There shall therefore be two winning combinations. Should three or more cars or bikes dead heat for second place there shall be as many winning combinations as there are possible combinations.
 - **7.2.5.4** In the event of a dead heat for third place between two cars or bikes they shall be deemed to have finished third and fourth and fourth and third. There shall therefore be two winning combinations. Should three or more cars or bikes dead heat for third place there shall be as many winning combinations as there are possible combinations.
 - **7.2.5.5** In the event of two or more cars or bikes dead heating for fourth place there shall be as many winning combinations as there are dead heaters.
- **7.2.6** In the event of four or more cars or bikes starting a race and less than four cars or bikes finishing the race for any reason whatsoever, a dividend shall be declared on the placed cars or bikes completing the race with the field in the other unfilled position/s.
- **7.2.7** In the event of a selected car or bike being withdrawn before the official start of the race the car or bike shall be deemed to be scratched and a refund of the money wagered, relating to the scratched car or bike shall be made.
- **7.2.8** The official start of a race shall be that start that leads to the conclusion of the race and shall not include a start that is retaken, for whatever reason.
- **7.2.9 CANCELLED OR ABANDONED RACE:** In the event of a race being cancelled or abandoned for any reason whatsoever a full refund of the money wagered shall be made.

7.2.10 CARRY FORWARD: Should there be no winning tickets on any of the winning combinations, the net pool shall be carried forward and added to a net Racing Car or Motorbike Quartet (Wheels 4) pool selected at the sole discretion of the Operator's management provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net Racing Car or Motorbike Quartet (Wheels 4) pool within one month of the commencement of the new season.

CHAPTER 8 - RUGBY

8.1 RUGBY WIN POOL

8.1.1 PURPOSE: The purpose is to select the winning team and score in a specified rugby match as designated in the official fixtures card. There are 11 possible results for each match viz., 1 - Team A to win by 1 to 6 points, 2 - Team A to win by 7 to 12 points, 3 - Team A to win by 13 to 18 points, 4 - Team A to win by 19 to 25 points, 5 - Team A to win by 26 points or more, 6 - Team A to Draw with Team B, 7 - Team B to win by 1 to 6 points, 8 - Team B to win by 7 to 12 points, 9 - Team B to win by 13 to 18 points, 10 - Team B to win by 19 to 25 points and 11 - Team B to win by 26 points or more

8.1.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.

- **8.1.3 RESULTS:** All results are based on the score at the end of normal play, including extra time if played. Any other method used to determine the result thereafter would not be considered.
- **8.1.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the number of unit bets on the winning selection.
- **8.1.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** Any match not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the Operator's official source, notwithstanding the Operator's decision in terms of when a match has not been completed shall be final and binding. The Operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **8.1.6 REFUNDS:** If the match, as designated in the official fixtures card, is abandoned, all bets shall be refunded
- **8.1.7 CARRY FORWARD**: Should there be no winning tickets on the winning selection the net pool shall be carried forward and added to a net rugby pool selected at the sole discretion of Operator Management provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

8.2 RUGBY 1

PURPOSE: The purpose of the Rugby1 is to select the result of a single rugby match as designated in the official Rugby 1 fixtures card. There are seven possible results for each match: 1 = Team A to win by 1- 7 points difference; 2 = Team A to win by 8 to 14 points difference; 3 = Team A to win by 15 or more points difference; 4 = Draw; 5 = Team B to win by 1- 7 points difference; 6 = Team B to win by 8 to 14 points difference; 7 = Team B to win by 15 or more points difference.

8.2.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.

- **8.2.3 RESULTS:** All results are based on the score at the end of normal play, including extra time if played. Any other method used to determine the result thereafter would not be considered.
- **8.2.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning selection.
- **8.2.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match is not completed by 9am on the day after the match was scheduled, it shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the Operator's official source, notwithstanding the Operator's decision in terms of when a match has not been completed shall be final and binding. The Operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **8.2.6 REFUNDS:** If the match, as designated in the official fixtures card, is abandoned, all bets shall be refunded.
- **8.2.7 CARRY FORWARD:** Should there be no winning tickets on the winning selection the net pool shall be carried forward and added to a net rugby pool selected at the sole discretion of Operator Management provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

8.3 - RUGBY 2

- **8.3.1 PURPOSE:** The purpose of the RUGBY 2 is to select the result of two rugby matches as designated in the official rugby 2 fixtures card. There are seven possible results for each match viz, 1 team A to win by 1 to 7 points, 2 team A to win by 8 to 18 points, 3 team A to win by 19 points or more, 4 -Team A to Draw with Team B. 5 team B to win by 1 to 7 points, 6 team B to win by 8 to 18 points and 7 team B to win by 19 points or more.
- 8.3.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.
- **8.3.3 RESULTS:** All results are based on the score at the end of normal play, including extra time if played. Any other method used to determine the result thereafter would not be considered.
- **8.3.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **8.3.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as designated in the official rugby fixtures card, is not completed by midnight Sunday (SA time) of the weekend or by midnight of the final midweek day during which it was to be played, it shall be treated as an abandonment and all result choices for the match, shall qualify as winners.
- **8.3.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **8.3.7 CARRY FORWARD**: Should there be no winning tickets on a RUGBY 2 pool, the net pool shall be carried forward and added to a net rugby pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

8.4 - RUGBY 4

- **8.4.1 PURPOSE:** The purpose of the RUGBY 4 is to select the result of four rugby matches as designated in the official rugby 4 fixtures card. There are seven possible results for each match viz., 1 team A to win by 1 to 7 points, 2 team A to win by 8 to 18 points, 3 team A to win by 19 points or more, 4 -Team A to Draw with Team B. 5 team B to win by 1 to 7 points, 6 team B to win by 8 to 18 points and 7 team B to win by 19 points or more,
- 8.4.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.
- **8.4.3 RESULTS:** All results are based on the score at the end of normal play, including extra time if played. Any other method used to determine the result thereafter would not be considered.
- **8.4.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **8.4.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as designated in the official rugby fixtures card, is not completed by midnight Sunday (SA time) of the weekend or by midnight of the final midweek day during which it was to be played, it shall be treated as an abandonment and all result choices for the match, shall qualify as winners.
- **8.4.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **8.4.7 CARRY FORWARD**: Should there be no winning tickets on a RUGBY 4 pool, the net pool shall be carried forward and added to a net rugby pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

8.5 - RUGBY 4 (FAST PLAY)

- **8.5.1 PURPOSE:** The purpose of the RUGBY 4 is to select the result of four rugby matches as designated in the official rugby 4 fixtures card. There are five possible results for each match viz, 1 team A to win by 1 to 10 points, 2 team A to win by 11 points or more, 3 Team A to Draw with Team B, 4 team B to win by 1 to 10 points, 5 team B to win by 11 points or more,.
- 8.5.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4.
- **8.5.3 RESULTS:** All results are based on the score at the end of normal play, including extra time if played. Any other method used to determine the result thereafter would not be considered.
- **8.5.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **8.5.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** If a match or matches, as designated in the official rugby fixtures card, is not completed by midnight Sunday (SA time) of the weekend or by midnight of the final midweek day during which it was to be played, it shall be treated as an abandonment and all result choices for the match, shall qualify as winners.
- **8.5.6 REFUNDS**: If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.

8.5.7 CARRY FORWARD: Should there be no winning tickets on a Rugby 4 pool, the net pool shall be carried forward and added to a net rugby pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

8.6 - RUGBY 5

- **8.6.1 PURPOSE:** The purpose of the RUGBY 5 is to select the result of five rugby matches as designated in the official RUGBY 5 fixtures card. There are five possible results for each match i.e. 1 team A to win by 1-12 points, 2 team A to win by 13 or more points, 3 team A to draw with team B, 4 team B to win by 1-12 points, 5 team B to win by 13 or more points.
- 8.6.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4
- **8.6.3 RESULTS:**All results are based on the score at the end of normal play, including referee's stoppage time. Extra time result, if played, will not be included, nor will any other method used to determine the result thereafter.
- **8.6.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination.
- **8.6.5 ABANDONED, CANCELLED AND RESCHEDULED MATCHES:** Any match not completed by 9am on the day after the last day on which matches in the pool were scheduled, shall be deemed abandoned and all choices shall qualify. The times at which matches are completed will be as supplied by the Operator's official source, notwithstanding the Operator's decision in terms of when a match has not been completed shall be final and binding. The Operator reserves the right to extend the time for a match to be completed provided this does not unduly hamper the declaration of results and dividends.
- **8.6.6 REFUNDS:** If all the matches, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **8.6.7 CARRY FORWARD:** Should there be no winning tickets on a Rugby 5 pool, the net pool shall be carried forward and added to a net rugby pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a net rugby pool within one month of the commencement of the new season.

CHAPTER 9 - SHOW JUMPING

9.1 SHOW JUMPING WIN POOL

- **9.1.1PURPOSE:** The purpose of the Show Jumping Win Pool is to select the winner of a Show Jumping event as designated in the official Show Jumping event sheet as a win pool.
- 9.1.2UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **9.1.3 RESULTS:** The result shall be that as declared by the official judges.
- **9.1.4 CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the number of unit bets on the winning horse.
- **9.1.5 DEAD HEAT:** Notwithstanding the provisions of Rule9.1.4, whenever two or more horses dead heat the dividend payable shall be calculated in the following manner:

- **9.1.5.1** The net pool shall be divided into as many equal portions as there are dead heaters and each resultant portion shall then be divided by the number of unit bets wagered on the individual dead heaters.
- **9.1.6 CARRY FORWARD**: In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net winning pool, selected at the sole discretion of the Operator's Management.

9.2 - SHOW JUMPING TRIFECTA POOL

- **9.2.1 PURPOSE:** The purpose of the Show Jumping Trifecta Pool is to select three horses to finish first, second and third in that order in an official show jumping event as designated in the official race sheet as a trifecta pool. The trifecta shall operate where there are 3 or more starters.
- 9.2.2UNIT OF BETTING AND MINIMUM BET: Refer to Chapter 4.
- **9.2.3 RESULTS:** The result shall be that as declared by the official judges.
- **9.2.4CALCULATION OF DIVIDEND:** The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combinations/s.
- **9.2.5DEAD HEAT:** Notwithstanding the provisions of Rule 6.13.4 whenever two or more horse's dead heat, the dividend payable shall be calculated in the following manner:
 - **9.2.5.1** In the event of a dead heat resulting in more than one winning combination, the net pool shall be divided into as many equal portions as there are winning combinations, and each such portion shall then be divided by the number of unit bets on each of the combinations.
 - **9.2.5.2** In the event of a dead heat for the first place between two horses they shall be deemed to have finished first and second and second and first. There shall therefore be two winning combinations. Should three or more horses dead heat for first place there shall be as many winning combinations as there are possible combinations.
 - **9.2.5.3** In the event of a dead heat for second place between two horses they shall be deemed to have finished second and third and third and second. There shall therefore be two winning combinations. Should three or more horses dead heat for second place there shall be as many winning combinations as there are possible combinations.
 - **9.2.5.4** In the event of two or more horses dead heating for third place there shall be as many winning combinations as there are dead heaters.
- **9.2.6** In the event of three or more horses starting a show jumping event and less than three horses finishing the event for any reason whatsoever, a dividend shall be declared on the first and second placed horses with the field as the third place. If only one horse finishes, a dividend shall be declared on that horse with the field for second place and the field for third place.
- **9.2.7 REFUNDS**: In the event of a selected horse being withdrawn before the official start of the show jumping event the horse shall be deemed to be scratched and a refund of the money wagered, relating to the scratched horse shall be made.
- **9.2.8 OFFICIAL START:** The official start of show jumping event shall be that start that leads to the conclusion of the event and shall not include a start that is retaken, for whatever reason.

- **9.2.9 ABANDONED, CANCELLED AND RESCHEDULED MEETINGS:** In the event of the show jumping event being cancelled or abandoned for any reason whatsoever a full refund shall be made.
- **9.2.10 CARRY FORWARD:** In the event of there being no ticket on any of the winning combinations, the net pool shall be carried forward and added to a net trifecta pool, selected at the sole discretion of the Operator's Management.

CHAPTER 10 - SPORTS COCKTAIL POOL

10.1 SPORTS COCKTAIL POOL

- **10.1.1 PURPOSE:** The purpose of the Sports Cocktail Pool is to select the winner (s) of sporting and other events as designated in the official sports cocktail fixtures card which shall be based on existing bet types, including multiple bet types, that is, betting on any lawful contingency or a combination of some other lawful events. Unless specified in this rule or official sports cocktail fixtures card, the rules of the various sporting events shall be specified in the relevant section of these rules dealing with a specific pool or sporting event, as the case may be.
- 10.1.2 UNIT OF BET AND MINIMUM BET: Refer to Chapter 4
- **10.1.3 RESULTS:** The results are based on the winner of a sporting event.
- **10.1.4 CALCULATION OF DIVIDEND**: The dividend shall be determined by dividing the net pool by the total number of unit bets on the winning combination/s.
- **10.1.5 ABANDONED, CANCELLED AND RESCHEDULED LEGS:** If any event or leg of this pool is abandoned, cancelled and rescheduled, the dividend shall be determined by dividing the net pool by the number of unit bets on the winning combinations in the legs of the Sports Cocktail Pool which were duly decided provided that if there is no unit bet on the winning combinations. All selections in any abandoned, cancelled and rescheduledleg shall be deemed to be winning selections.
- **10.1.6 REFUNDS:** If all the legs, as designated in the official fixtures card, are abandoned, all bets shall be refunded.
- **10.1.7 CARRY FORWARD**: Should there be no winning tickets on a Sports Cocktail Pool, the net pool shall be carried forward and added to a net Sports Cocktail Pool, selected at the sole discretion of Operator Management, provided that such carry forward is made within one month of the original pool or, in the case where it is the last event of a particular season, it shall be carried forward and added to a Sports Cocktail Pool within one month of the commencement of the new season.